

DAFTAR PUSTAKA

- Antini Sri. 2012. Mentoring Atasan dalam Meningkatkan Affective Commitment dan Menurunkan Intention to Turnover pada Karyawan (Study pada SBU H PT.X). Tesis, Universitas Indonesia.
- Angel, Harold L dan Perry James L. 1981. An Empirical Assessment of Organizational Commitment and Organizational Effectiveness. *Administrative Science Quarterly*, Vol. 26, No. 1. pp. 1-14.
- Widianti, Anggie. 2004. Hubungan antara Kepuasan Komunikasi dan Motivasi Kerja Karyawan PT. Panorama Alam Indah. Fakultas Bisnis dan Manajemen Universitas Widyatama.
- Bock Gee-Woo *et al.* 2005. Behavioral Intention Formation in Knowledge Sharing: Examining The Roles of Extrinsic Motivators, Social-Psychological Forces, and Organizational Climate. Special Issue on Information Technologies and Knowledge Management. *Management Information Systems Research Center*. Vol. 29 No 1, pp. 87-111.
- Casimir Gian, *et al.* 2012. Knowledge Sharing: influences of trust, commitment and cost. *Journal of Knowledge Management*. vol. 16 no. 5 2012, pp. 740-753.
- Costa Vitor dan Monteiro Samuel. 2011. Knowledge Sharing Among University Teachers: The Role of Organizational Commitment, hal 226-233. *University of Beira Interior, Covilhã, Portugal*
- Crino, M.D dan White, M. 1981. "Satisfaction in communication: an examination of the Down – Hazen measure", *Psychological Reports*, Vol.49, pp. 831-8
- Davenport, T.H., Prusack, L. 1998, Working Knowledge: How organizations manage what they know, Boston, MA: *Harvard Business School Press*.
- Dennis, H.S. 1974. "A Theoretical and empirical study of managerial communication climate in complex organizations". *Communication Research*, Vol. 27 No , 2, pp. 227-48.
- Downs, C., Hazen, M. 1977. "A factor analysis of communication satisfaction". *Journal of Business Communication*. 14/3: 63-74.

- Engin Elif dan Akgoz Burcu Eker. 2013. The Effect of Communication Satisfaction on Organizational Commitment. *British Journal of Arts and Social Sciences*, ISSN: 2046-9578, Vol.14 NoII
- Ghozali, Imam.2008. *Structural Equation Modeling: Metode Alternatif dengan Partial Least Square*. Edisi 2. Semarang. Undip
- _____ 2011. *Structural Equation Modeling: Metode Alternatif dengan Partial Least Square*. Edisi 3. Semarang. Undip.
- Ghozali, Imam dan Latan, Hengky. 2012. Partial Least Squares: Konsep, Teknik, dan Aplikasi SmartPLS 2.0M3, untuk penelitian empiris. Semarang: Badan Penerbit Universitas Diponegoro
- Gray, J., Laidlaw, H. 2004. "Improving the measurement of communication satisfaction". *Management Communication Quarterly*. 17/3: 425-448.
- Gumuz Murat (2007). The Effect Of Communication On Knowledge Sharing In Organizations. *Journal of Knowledge Management Practice*, Vol. 8, No. 2. Çanakkale Onsekiz Mart University, Turkey.
- Guzley M Ruth. 1992. Organizational Climate dan Communication Climate: Predictor Commitment to the organization, *Management Communication Quartely*, Vol 5 No 4, pp. 379-402.
- Hair, J.F.Jr; R.E. Anderson, RL. Tatham dan W.C. Black, 1995.*Multivariate Data Analysis With Readings*, Eanglewoods Cliffs, NJ : Prentice Hall Inc.
- _____2010. *Multivariate Data Analysis With Readings*, Eanglewoods Cliffs, NJ : Prentice Hall Inc.
- Ha N.T.T, Yen K.L, Hsiao M.H. 2009. A study on knowledge sharing in Vietnamese organizations. *The 9th International Conference on Electronic Business*, Macau, November 30 - December 4.
- Hooff Bart Van den dan Ridder De, J. 2004. Knowledge Sharing in context: The Influence of Organization Commitment, Communication Climate, and CMC use on knowledge sharing. *Journal of Knowledge Management*, 8, 6; ABI/INFORM Complete pg. 117.
- Jialin Yi. 2009. Measure of knowledge sharing behavior: scale development and validation. *Knowledge Management Research & Practice*.

- Kim T Taegoo dan Lee Gyehee. 2013. Hospitality employee knowledge-sharing behaviors in the relationship between goal orientations and service innovative behaviour. *International Journal of Hospitality Management*, page 324-337.
- Kurnia. 2011. Model Hubungan Tacit Knowledge dan Kinerja Individu pada Balai Riset dan Standardisasi Industri. Skripsi. Universitas Indonesia.
- Lynn Kalani Terumi Hayase. 2009. Internal Communication in Organization and Employee Engagement. Thesis. University of Nevada, Las Vegas
- Nonaka, I., and Takeuchi, H., 1995. *The Knowledge-Creating Company*, Oxford University Press, New York.
- Nonaka, I., and Konno, N., 1998. "The Concept of Ba: Building a Foundation for Knowledge Creation." *California Management Review*, Vol. 40, No. 3, pp. 40-54
- Nurhayati. 2013. BAB II Tinjauan Pustaka. repository.widyatama.ac.id
- Sudjana, 2000, Metode Statistik, Tarsito: Bandung
- Sugiyono. 2003. Metode Penelitian Bisnis. Cetakan ke-5. Bandung: penerbit Alfa Beta.
- Porter, L.W.; Steers, R.M.; Mowday, R.T.; & Boulian, P.V. (1974) Organizational Commitment, Job Satisfaction, And Turnover Among Psychiatric Technicians. *Journal of Applied Psychology*, 1974, 59, 603-609
- Tobing, P. L., 2007. *Knowledge Management; Konsep, Arsitektur dan Implementasi*, Graha Ilmu, Yogyakarta
- Tsui, Anne S *et al.* Alternative Approaches to The Employee-Organization Relationship: Does Investment in Employment Pay Off. *Academy of Management Journal*. Vol. 40, No , 1089
- Turban,E Epharim McLeanand James Wetherbe. *Information Technology For Management: Transforming Organizations in the digital economy*. San Fransisco: john Wiley & sons,Ltd.2004.
- Wang, *et al.* Organizational Career Growth and Subsequent Voice Behavior: The Role of Affective Commitment and Gender, page 1-30. *This work was supported by Natural Science Foundation of China (Project no. 71373251), UQ*

Postdoctoral Research Fellowship, and the Ministry of Education of China (Project no.12YJC630228; Project no. 20133402120015)

Wiesenfeld, B.M., Raghuram, S., and Garud, R. 1998. Communication Patterns as Determinants of Organizational Identification in a Virtual Organization, *Journal of computer Mediated Communication*, Vol 3/4

