

CHAPTER IV

CONCLUSION

Museum of 10 Nopember is a good choice for the writer to do an internship. The writer can improve English skill, both active English and passive English and also the writer's soft skill. The writer improved English skill by translating a text from Indonesian to English and communicating with foreign visitors such as giving information about Tugu Pahlawan and Museum of 10 Nopember, about Surabaya, and answering their questions as an active English skill. As a passive English skill, the writer was able to listen to foreign visitors talks and read the written texts in the collection label in every object.

Because the museum is a tourism destination and also located in Tugu Pahlawan which is an icon of Surabaya, this museum is always visited by many tourists, from domestic and foreign countries. Besides improving the writer's English skills, the writer also got more knowledge and experiences. The knowledge that the writer got, were about tourism and a history of battle in Surabaya on 10 November. The experiences that the writer got, besides translating a historical text, the writer was also becoming a tour guide that can improve the writer's public speaking by interacting with museum visitors and confronting public that.

During the internship, the writer was always asked to guide visitors either from group or alone. The writer was required to face the public. This condition forced the writer to communicate with visitors every day. The more the writer guides, the more experiences that the writer gets. It also improved the writer's soft skill such as confidence. Before the internship, the writer never spoke in front of the public, but in the internship the writer did it every day. So, this task improved the writer's skill in public speaking.

Doing the one month internship the writer's skills improved. The writer also realized the differences between workplace and university. The writer should be very active during the internship. In addition, the writer believes that doing internship in Museum of 10 Nopember is giving more benefit to the writer's future, because in the museum the writer became a tour guide that made the writer accustomed to speak up in front of public. Thus, doing internship in Museum of 10 Nopember is a good choice for the interns to improve their English skills.

In this last paragraph, the writer would like to give a suggestion to the English Diploma program, especially for the English for hotel and tourism subject. The propotion of knowledge in hotel and tourism should be balance. It is because students of English Diploma will do the internship in both hotel and tourism sectors.

