

**A Job Training Report  
as an Information Staff at Surabaya Tourism Information Centre  
from 19<sup>th</sup> January to 03<sup>rd</sup> March 2015**

**by:**

**Amrina Rosyada Firdausi**

**Student Number: 121210113022**



**A final report submitted as a partial fulfillment of the requirements**

**For the degree of**

**AHLI MADYA (A.Md)**

**Major: Business Communication**

**ENGLISH DIPLOMA PROGRAM**

**FACULTY OF VOCATIONAL EDUCATION**

**UNIVERSITAS AIRLANGGA**

**2015**

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at Surabaya Tourism Information Centre**

by:

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**Approved to be examined**

**Surabaya, June 04<sup>th</sup> 2015**

**Final Report Advisor**



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A handwritten signature in black ink, appearing to read 'Noerhayati', is written over the text of the Head of English Diploma Program.

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**ENGLISH DIPLOMA PROGRAM  
FACULTY OF VOCATIONAL EDUCATION  
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SURABAYA**

**2015**

**This is to certify that the Final Report of**

**Amrina Rosyada Firdausi**

**Has met the Final Report requirements Faculty of Vocational Education**

**Universitas Airlangga**

**Surabaya, June 17<sup>th</sup> 2015**

**Examiner I**



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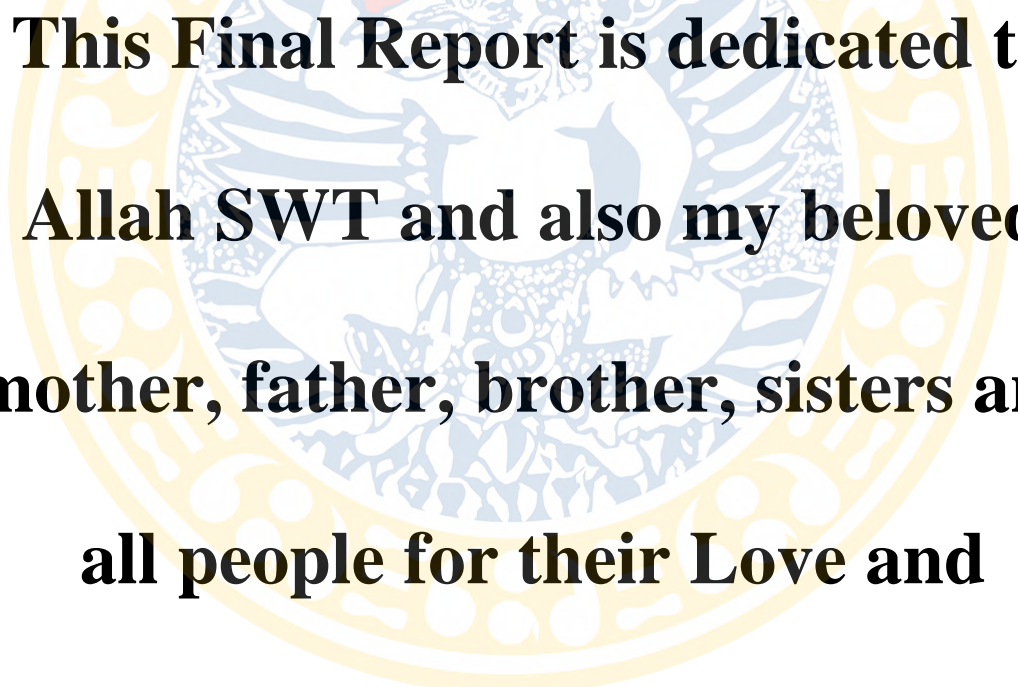
**Examiner II**



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**This Final Report is dedicated to  
Allah SWT and also my beloved  
mother, father, brother, sisters and  
all people for their Love and  
Support to me**