

ABSTRAK

Penelitian ini bertujuan untuk menganalisis *lean procurement* di dalam Bumi Surabaya City Resort dengan mengidentifikasi 9 prinsip *lean* serta usulan perbaikannya dengan menggunakan diagram *cause and effect*.

9 prinsip yang digunakan di dalam penelitian ini adalah *standardized work, quality at source, 5S/workplace organization, team, batch size reduction, work cells, point of use storage, visual control* serta *pull system*. Peneliti melakukan observasi serta wawancara guna menemukan data aktual tentang proses pengadaan di Bumi Surabaya City Resort telah *lean* atau tidak.

Hasil penelitian menunjukkan bahwa penerapan *lean* di Bumi Surabaya City Resort masih belum *lean* dikarenakan penerapan prinsip *batch size reduction* serta *team* masih belum maksimal.

Kata Kunci: *hotel, lean, lean procurement, lean principles, diagram fishbone*

ABSTRACT

This research aimed to analyze the lean procurement process in Bumi Surabaya City Resort using 9 principles of lean and also using a fishbone diagram for identifying the problem of implementing lean.

9 principles that using in this research are standardized work, quality at source, 5S/workplace organization, team, batch size reduction, work cells, point of use storage (POUS), visual control and pull system. The researcher observes and interviewing the entire procurement process and worker for finding an actual data about lean procurement implementation. Also researcher want to find out if Bumi Surabaya City Resort already implementing lean procurement or not yet.

The result of this research shows that Bumi Surabaya City Resort procurement is still not lean. It is because there are several principles that aren't used so researcher find out using fishbone diagram why the procurement isn't lean yet.

Keywords: *hotel, lean, lean procurement, lean principles, diagram fishbone*

