

CHAPTER IV

CONCLUSION

PT. Telekomunikasi Indonesia, Tbk. is a company InfoComm which has the most complete service and the largest network in Indonesia. PT. Telekomunikasi Indonesia, Tbk. commonly abbreviated as Telkom Indonesia or just Telkom. PT. Telkom has expanded its business portfolio to be Telecommunications, Information, Media and Edutainment (TIME) service. PT. Telkom is the telecommunication business which unites mainly in fixing line telephony, internet and data communications. Moreover, PT. Telkom is one of the biggest communication service companies in Indonesia. PT. Telkom has lots of branches of the company. One of them is PT. Telkom Regional Division V which is the branch of the company that was in Surabaya.

PT. Telkom has several divisions. One of the divisions that required the use of English, it is Public Relation Division. It can help people to communicate with foreign guests. In PT. Telkom Regional Division V itself, every staff member should have good communication to each order so that they are able to work well in team and reach goals that have been set before. Without good communication, it is impossible to unite all the staff members in PT. Telkom Regional Division V. Another aim of implementing good communication in PT. Telkom Regional Division V is to give information among the staff members so that there will be no misunderstanding in running certain projects or any other purposes. Communication using English is needed when hold meeting with foreign guests. So, it interests the writer to do the internship there.

The writer completed her internship as a staff of administration and public relations from 16th January to 24th February 2017 at PT. Telkom Regional Division V. The writer got a lot of experience and lessons in the workplace while doing an internship.

Not only that, the writer also gained a lot of knowledge as a staff of administration and public relations. The writer examined many things such as translating, talking with the foreign guests, creating letters, and attending meetings. So, the tasks were very useful and should be solved with good.

By doing an internship at PT. Telkom Regional Division V, the writer is very grateful for getting a lot of experience and knowledge during internship. The writer recommends PT. Telkom Regional Division V as a place to do an internship to anyone. The writer hopes that PT. Telkom Regional Division V can accept anyone who looks for internship place. Additionally, for English Diploma student, the writer suggests to choose PT. Telkom Division Regional V as the place of internship.