A Job Training Report as an Operator

at Swiss-Belinn Manyar Hotel Surabaya

from 23rd of February 2015 until 23rd August 2015

by:

Aska Zakkiya Aghniarriski

Student Number: 121210113067



A final report submitted as a partial fulfillment of the requirements

for the degree of

AHLI MADYA (A.Md)

Major: Business and Communication

ENGLISH DIPLOMA PROGRAM

FACULTY OF VOCATIONAL EDUCATION

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TUGAS AKHIR A JOB TRAINING REPORT^{II}..... ASKA ZAKKIYA AGHNIARRISKI

A Job Training Report as an Operator At Swiss-Belinn Manyar Hotel Surabaya by: Aska Zakkiya Aghniarriski Student Number: 121210113067 Approved to be examined Surabaya 5th January 2016

Final Report Advisor

Noerhayati Ika Putri, MA

NIP. 197801762005012002

Head of English Diploma

Noerhayati/Ika Putri, MA

NIP. 197801762005012002

ENGLISH DIPLOMA PROGRAM FACULTY OF VOCATIONAL EDUCATION UNIVERSITAS AIRLANGGA

2016

TUGAS AKHIR A JOB TRAINING REPORT......ⁱⁱⁱ ASKA ZAKKIYA AGHNIARRISKI

This is to certify that the Final Report of

Aska Zakkiya Aghniarriski

Has met the Final Report requirements of Faculty of Vocational Education

Universitas Airlangga

Surabaya 6th January 2016

Board of Examiners

Salimah, M. Ed

NIP. 197910062006122001

Noerhavati Ika Putri, MA

NIP. 197801762005012002

TUGAS AKHIR A JOB TRAINING REPORT......^{iv} ASKA ZAKKIYA AGHNIARRISKI

The writer dedicates this final

report to her mom, big family,

best friends, and beloved

people in her life

TUGAS AKHIR A JOB TRAINING REPORT. ASKA ZAKKIYA AGHNIARRISKI

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ACKNOWLEDGEMENT

In this special occasion, the writer delivers her gratitude to Allah SWT, who gives the writer His guidance, blessing, and power so that the writer can be until this point and finish her final report. The writer also wants to say her big thanks to many people who have supported her. Therefore, the writer would like to say her thanks to:

- Noerhayati Ika Putri, M.A, as the Head of Diploma III English Department and also as the writer's advisor, for her kindness, guidance, and time when advising the writer's final report.
- 2. All of the lecturers, who give a lot of knowledge and guidance, while the writer at the college.
- Mr. Agung and Ms.Dina , as the human research department at Swiss-Belinn Manyar Hotel Surabaya ,thank you for permitting the writer to do her internship there.
- 4. Mr. Malik as the front office manager of Swiss-Belinn Manyar Hotel Surabaya and also as the writer's supervisor, who is very kind supervising and guiding the writer when the writer had her internship at Swiss-Belinn Manyar Hotel Surabaya.
- All staff at Swiss-Belinn Manyar Hotel Surabaya, Ms.Arsella, Ms.Citra, Ms. Ellen, Ms. Mega, Mr. Risky, Mr. Andi, Mr. Mendung, Mr. Andika who pleasantly help the writer during her internship.
- 6. The writer's family, her beloved mother, brother, and all the family members who have always supporting her.

- Bagas Ramadhan as my private guider who always help me every time and every where.
- 8. The writer"s best friends at college, Fadhilah Oktiviani, Shely Almira, Hafizhah Rana, Nabila Putri, Nur Hayati, and Cintya Arivanty who have been crazy yet supportive best friends. The writer is really grateful to have them as her best friends.
- 9. The writer's best friends at high school, Claudio Haren, Annisa Amalina, Catherine Pamela, Dwi Widianto who always cheer me up. The writer is really happy to have them as her teammates.
- 10. Ms. Citra as the writer's approve reader who help a lot for the success of this final report.
- 11. All beloved friends of English Diploma 2012.
- 12. For everyone that cannot be mentioned by the writer one by one. Thank you for everything.

The writer realized without their support, this final report is far from perfect due to the writer's limitation as a human being. Therefore, the writer still needs advice and criticism to make this final report more useful for another student which studied in the same major.

The Writer