

ABSTRACT

The focus of this study to find the influence between two variables, so the title of research is the Influence of Organizational Communication Satisfaction Against Employee Performance in PT. PJB Center. In the midst of public scrutiny will be the performance of red plate companies, the award of Indonesian Quality Award is given to companies that have implemented the highest performing eccentric performance. Referring to the theory of human relationships, this research uses quantitative approach with survey research method. This type of research is explanative. The population is all members of the organization PT. PJB Center amounts to 479 people, with a total rounding of 100 samples through sampling of Stratified Random Sampling type. Data collection is primary data in the form of interviews as preliminary research and questionnaires distributed as much as 100 respondents. While the secondary data in the form of literature, archives and previous research. Then obtained the conclusion that there is a strong relationship, is linear and has a positive direction of 0.688. While the amount of influence between communication satisfaction variables on employee performance of 2.821 with a significant value of 0.020. Thus, to create employee performance through quantity, quality, timeliness, effectiveness, independence, and work commitment to achieve the vision and mission at PT. PJB Center required satisfaction of organizational communication through communication climate, supervisor supervision, interaction in organization, media quality, communication among colleagues, company information, communication down.

Keywords: Organizational Communication, Communication Satisfaction, Employee Performance.