

ABSTRAK

Penelitian ini bertujuan untuk mendeskripsikan *Administrative Responsibility* atau tanggung jawab administratif pegawai terkait perencanaan dan pengembangan penerangan jalan umum di Kota Surabaya. Tujuan dari penelitian ini adalah untuk mendeskripsikan tentang bagaimana tanggung jawab administratif pegawai terkait perencanaan pengembangan penerangan jalan umum di Kota Surabaya serta apa sajakah kendala-kendala pengembangan jalan umum di Kota Surabaya

Penelitian ini dilakukan dengan menggunakan metode penelitian kualitatif deskriptif dengan teknik penentuan informan secara *purposive* dan *snow ball* dengan jumlah 16 informan. Data yang diperoleh berasal dari studi dokumen dan wawancara. Proses analisis data dilakukan dengan mereduksi, dan mengorganisasikan data, serta penarikan kesimpulan untuk memperoleh jawaban dari pertanyaan penelitian. Kemudian validitas data diuji melalui triangulasi sumber data sehingga data yang disajikan merupakan data yang absah.

Hasil penelitian menunjukkan bahwa proses *Administrative Responsibility* yang dilakukan melalui empat kriteria yaitu *Tanggung Jawab, Kompetensi, Responsivitas, Kejujuran* belum berjalan secara efektif. Hal ini terlihat dari Tahapan *Tanggung jawab* yang masih belum terpenuhi terutama kriteria *Bentuk tanggung jawab yang terlibat dan sejumlah kendala* Kriteria tersebut menunjukkan kurangnya keterlibatan *stakeholders* lain di dalam pelaksanaan pengembangan, dan ketersediaan sumber keuangan yang masih belum mencukupi.

Kata Kunci : *Administrative Responsibility*, perencanaan dan pengembangan penerangan jalan umum

ABSTRACT

This study aims to describe the Administrative Responsibility or administrative responsibilities of employees related to the planning and development of street lighting in Surabaya. The purpose of this study is to describe how the administrative responsibilities of employees related to the development planning of public road lighting in the city of Surabaya and what are the constraints of the development of public roads in the city of Surabaya

This research was conducted by using descriptive qualitative research method with purposive and snow ball determination technique with number of 16 informants. The data obtained comes from document studies and interviews. The process of data analysis is done by reducing, and organizing data, as well as drawing conclusions to obtain answers from research questions. Then the validity of the data is tested through triangulation of sources so that the data presented is valid data.

The results showed that the process of Administrative Responsibility performed through four criteria, namely Responsibility, Competence, Responsiveness, Honesty has not run effectively. This is evident from the Unresolved Stages of Responsibility, especially the criteria of the form of responsibility involved and a number of constraints. The criteria indicate the lack of involvement of other stakeholders in the implementation of development, and the availability of insufficient financial resources.

Keywords : Administrative Responsibility, planning and development of public street lighting