

## ABSTRACT

The typographical error resulted in two categories which are typographical errors that still have meanings in English (*Beef Black Paper, Cocktale, etc.*) and typographical error that do not have meaning in English (*Lasanya, Quesadiya, etc.*) whatsoever. Furthermore, the typographical error happened because the staffs were given a limited time to write the menu as the chef will occasionally or suddenly changes the food or drink menu of the hotel's restaurant. The writer that the hotel should make improvements regarding the problems of menu writing. The step that should be taken by the hotel, JW Marriottt, is by hiring more selective personnel that are more capable, skilled, and have many knowledges regarding the field of food and beverage. After hiring more selective personnel, JW Marriottt Hotel should give training in order to make the new employees more excited and ready to work later because the growing demand for well-trained professionals in hotel industry made it mandatory to receive formal training in the hotel industry. Without proper training and hiring, employee-guest encounters can go off track, and eventually will be affecting the name and the reputation of the hotel so they must give the employee some training for remembering the name of the food and beverage and give them homework for strengthening their memory. Training can be expensive, but the benefits can outweigh the costs involved, especially for a five-star hotel that should be having qualified personnel at the first place. After the training is conducted successfully, the employees themselves should memorize and learn more after their shift ended at the hotel. This is because learning a whole of new vocabularies regarding food and beverages takes a lot of time, and not going to happen in an overnight.