

ABSTRACT

Health inequality is one of the inevitable issues for most countries in the world. Indonesia as one of the developing country which has large population is certainly not excluded. The emergence of National Health Insurance program (JKN) has brought a new hope for Indonesian citizen to overcome the health inequality problem in which the implementation is executed by Badan Penyelenggara Jaminan Sosial (BPJS) Kesehatan. However, despite of the myriad achievements, the financial performance of BPJS Kesehatan is not satisfying yet. It has experienced deficit ever since it was established. Although, there are a lot of factors that influenced the deficit, the most prominent cause is the claim incurred for chronic disease which organized thorough Program Pengelolaan Penyakit Kronis (Prolanis). The design of member compensation system using human resource information system is attempted to improve claim cost control of BPJS Kesehatan. The processes are displayed in the form of data flow diagrams, flowcharts, entity relationship, diagrams, and examples of reports.

Keywords: Member Compensation System, Human Resource Information System, Performance Assessment.