

CHAPTER IV

CONCLUSION

East Java Province is rich with varieties of tourist attractions which are popular among local and foreign tourists. The region of East Java province also has a strategic geographical location that can be accessed directly from many different countries from both overland or by sea. That makes East Java continue to grow in a many sectors, including in the tourism sector.

In order to develop natural attractions, cultural and social attractions or special interest tourism in East Java, The Culture and Tourism Service Office of The East Java Province was established.

The Culture and Tourism Service Office of The East Java Province continuously strives and works together not only to develop culture and tourism but also to increase the GDP (Gross Domestic Product) contribution from tourism, include for Tourism Service Business Section which was the position of the writer when she did her internship for a month there.

In this position, the writer had the responsibility to do various activities such as doing proofreading, being a minute taker in seminar and collecting data for counting star hotels in every district in East Java.

The writer did her internship as a tourism service business staff member there for a month, starting from 15th January until 14th February 2013. With that internship, the writer could apply what she got in her study. She also got some experiences to work in a government institution such as how to work together in group, to be a minute taker in seminar and to improve her communication abilities and English skills by be a guide to

give information to travelers or tourists from within the country and abroad. The writer could also get knowledge about tourism in East Java by proofreading book and website of The Culture and Tourism Service Office of The East Java Province. During this internship, the most important thing for the writer was she could learn how to face and solve every problem that she never met before.

Over all, the writer was very happy to be part of the Tourism Product Development Staff at The Culture and Tourism Service Office of The East Java Province which gave her an opportunity to do her internship. The last, the writer hopes that the internship she has done will inspire, motivate and help her in her future career. For the future development of this department, she hopes the company will be developed better in the future.