

DAFTAR PUSTAKA

- Anderson, D. R., S. A. Serxner, and D. B. Gold., 2001. Conceptual Framework, Critical Questions, and Practical Challenges in Conducting Research on the Financial Impact of Worksite Health Promotion. *American Journal of Health Promotion* 15(5):281-8.
- Andini, Mirza, 2006. Pengaruh *Perceived Organizational Support* (POS) Terhadap Komitmen Karyawan Operasional PT "X" Di Surabaya. Skripsi. Fakultas Ekonomi Universitas Airlangga.
- Arikunto, Suharsimi, 1992. *Prosedur Penelitian: Suatu Pendekatan Praktis*. Edisi Revisi. Penerbit Rineka Cipta. Jakarta.
- As'ad, Moh, 1985. *Psikologi Industri -- Seri Ilmu Sumber Daya Manusia*. Edisi IV. Penerbit Liberty. Yogyakarta.
- Ayres, Ian and John Braithwaite, 1991. Tripartism: Regulatory Capture and Empowerment. *Law and Social Inquiry* 16, 435-496.
- Barnes, Jim, 2002. Build Value for Customers to Create Lasting Relationships. *Customer Relationship Management Primer*.
- Bavendam, James, 2000. Managing Job Satisfaction. Special Reports: Bavendam Research Inc., vol. 6, <http://www.bavendam.com> (diakses pada tanggal 2 Agustus 2008).
- Bouw, B., 2002. Employers Embrace Wellness at Work. *Globe and Mail* (April 10):C1.
- Bungin, Burhan, 2001. *Metodologi Penelitian Kuantitatif*. Penerbit Kencana, Jakarta. 2006.
- Canadian Labour and Business Centre, 2000. Canadian Labour and Business Centre Leadership Survey: The Healthy Workplace. Executive Summary and Press Release. Ottawa: CLBC [<http://www.clbc.ca>].
- Collins, David J. dan C.A. Montgomery, 1998. *Corporate Strategy: A Resource Based Approach*. Boston: Irwin/McGraw Hill.
- Conti, D. J. and W. N. Burton, 1995. The Cost of Depression in the Workplace. *Behavioral Healthcare Tomorrow* 4(4):25-7.
- David, Fred R., 2001. *Strategic Management: Concept and Cases*. New Jersey: Prentice Hall.
- Davis, Keith dan John W. Newstrom. 1985. *Perilaku dalam Organisasi*. Jilid 1. Terjemahan. Penerbit Erlangga. Jakarta.
- Eisenberger, R., R. Hutchison and D. Sowa, 1986. Perceived Organizational Support. *Journal of Applied Psychology*, Vol. 75, p: 51-59.
- & L. Rhodes, 2002. Perceived Organizational Support : A Review of The Literature. *Journal of Applied Psychology*, Vol. 87, p: 689-714.
- Electronic Data Systems Corporation, 2008. Social Aspects in a Business Performance. <http://www.eds.com/about/corporate/> (diakses pada tanggal 2 Agustus 2008).

- Fleishman, E., and E. Hariss, 1992. Patterns of Leadership Behavior Related to Employee Grievances and Turnover, *Personnel Psychology*. Vol 15. p: 43-56.
- Godard, J., 2001. High Performance and the Transformation of Work? The Implications of Alternative Work Practices for the Experience and Outcomes of Work. *Industrial and Labor Relations Review* 54(4):776-805.
- Gomes, Faustino C., 1995. *Manajemen Sumber Daya Manusia*. Edisi Pertama, Andi Offset, Yogyakarta.
- Hadi, Sutrisno., 1991. *Administratif Butir untuk Instrumen Diagram Test dan Skala Nilai dengan BASICA*. Penerbit Andi Office. Yogyakarta.
- Handoko, T. Hani, 2001. *Manajemen Personalia dan Sumber Daya Manusia*. Edisi Kedua. BPFE. Yogyakarta.
- HumanNature@Work, 2002. Maximizing Employee Productivity and Performance. <http://www.humannatureatwork.com/articles> (diakses pada tanggal 2 Agustus 2008).
- Indriantoro, Nur dan Bambang Supomo, 1999. *Metodologi Penelitian Bisnis: Untuk Akuntansi dan Manajemen*. Edisi Pertama, BPFE, Yogyakarta.
- The ILO, 2004. *World Employment Report*. <http://www.ilo.org/public/english/bureau/inf/pr/2004/54.htm> (diakses pada tanggal 2 Agustus 2008).
- International Personal Finance, 2008. *Scientific Report*. <http://www.ipfinerreport.co.uk/cr07/index.asp?pageid=2> (diakses pada tanggal 2 Agustus 2008).
- Latarena, Diana P., 2005. *Analisis Hubungan Budaya Perusahaan dengan Kepuasan Kerja, Komitmen dan Kinerja Karyawan pada Bank Syariah Mandiri Cabang Surabaya*. Tesis S2 Program Magister Manajemen. Pascasarjana Universitas Airlangga. Surabaya
- Lockwood, Nancy R., 2004. *HR Content Expert*. Society for Human Resource Management. Alexandria, Virginia 22314 USA. e-mail at nlockwood@shrm.org
- Lordi, Robert, 2000. Corporate Conduct and Professional Integrity: Summary of a Pricewaterhousecoopers Survey. *Perspectives* 2, 58-61.
- Maholtra, Naresh K., 1999. *Marketing Research: An Applied Orientation*. Third edition. Prentice Hall International Inc.
- Margolis, Joshua dan Klaus Webber, 2004. *Social Issues and Management : Our Lost Cause Found*. *Journal of Management*. Harvard Business School. United States.
- Martoyo, Susilo, S.E., 2000. *Manajemen Sumber Daya Manusia*. Edisi 4. Cetakan Keempat. BPFE. Yogyakarta.
- Moeljono, Djokosantoso, 2003. *Budaya Korporat dan Keunggulan Korporasi*. PT Gramedia. Jakarta.
- Mondy, R. Wayne dan Robert M. Noe III, 1990. *Human Resource Management*. Fourth Edition, Allyn & Bacon, Boston.

- Nagel, K. F. and J. Cutt., 1999. Lower Costs, Higher Effectiveness: A Bottom-Line Profile of Employee Health. *Employee Health & Productivity* March/April:32-37.
- Nightingale, Deborah, 2002. *Value and Enterprise Stakeholders*. Massachusetts Institute of Technology.
- Organization for Economic Cooperation and Development, 1999. *New Enterprise Work Practices and Their Labour Market Implications*. OECD Employment Outlook June:179-221.
- Pfeffer, J., 1994. *Competitive Advantage Through People: Unleashing the Power of the Work Force*. Boston, MA: Harvard Business School Press.
- Post, J.E., Lawrence, A. T., & Weber, J. (2002). *Business and Society: Corporate Strategy, Public Policy, Ethics* (Tenth ed.). Boston: McGraw-Hill Irwin.
- PSI, 2006. *Employee Support on Corporate Citizenship. Annual Survey Report*. <http://www.world-psi.org/Template.cfm?Section=Home&CONTENTID=6670&TEMPLATE=/ContentManagement/ContentDisplay.cfm> (diakses pada tanggal 2 Agustus 2008).
- Putra, Mayhendra Syafrudin, 2005. *Pengaruh Komitmen dan Dukungan Organisasi terhadap Kinerja Karyawan pada PT Duta Transindo Pratama Surabaya*. Fakultas Ekonomi Universitas Airlangga. Skripsi Sarjana Strata I yang tidak dipublikasikan.
- Quinn, Robert E. and J. Rohrbaugh, 1983. A Spatial Model of Effectiveness Criteria: Toward A Competing Values Approach to Organizational Analysis. *Management Science*, 29(3), 363-377.
- Rangan, V. Kasturi, Sohel Karim, dan Sheryl K. Sandberg, 1990. *Doing Better at Doing Good*. *Harvard Business Review* : 42-54.
- Robbins, Stephen P., 1996. *Perilaku Organisasi : Konsep, Kontroversi, Aplikasi*. Jilid 1 dan 2. Edisi Indonesia. PT Prenhallindo. Jakarta.
- SHRM, 2008. *CSR and Employee Perception in US Multinational Organization. Research and Survey reports*. <http://www.shrm.org> (diakses pada tanggal 2 Agustus 2008).
- Singarimbun, Masri, dan Sofyan Effendi, 1995. *Metode Penelitian Survey*. Pustaka LP3ES Indonesia, Jakarta.
- SPG Media Group PLC, 2007. *Glossary of Corporate Responsibility*. <http://www.the-chiefexecutive.com/glossary/corporate-responsibility.html> (diakses pada tanggal 2 Agustus 2008).
- Steiner, A. George, and John B. Miner, 1988. *Kebijakan dan Strategi Manajemen*. Edisi Kedua, Penerbit ERLANGGA, Jakarta.
- Stittle, John, 2002. U.K: *Corporate Ethical Reporting-A Failure To Inform: Some Evidence From Company Annual Reports*. *Business and Society Review* 107, 349-370.
- Strauss, G., and L. Sayles, 1990. *Manajemen Personalial : Segi Manusia dalam Organisasi*. Edisi Kedua. Terjemahan, PT Pustaka Binaman. Jakarta.
- Sugiyono, 1999. *Metode Penelitian Bisnis*. Alfabeta, Bandung.

- Sugiyono, 2004. *Statistika dan Metode Penelitian Bisnis*. Cetakan VIII. Penerbit Alfabeta. Bandung.
- Suharsimi Arikunto, 1993. *Prosedur Penelitian Suatu Pendekatan Praktek*. PT Rineka Cipta. Halaman 233.
- Sumarsono, H.M. Sonny, 2004. *Metode Riset Sumber Daya Manusia*. Graha Ilmu, Jember.
- Trevino, Linda, Kenneth D. Butterfield and Donald L. McCabe, 1998. The Ethical Context in Organizations: Influences on Employee Attitudes and Behaviors. *Business Ethics Quarterly* 8, 447-476.
- Waddell, S., 2000. New institutions for the practice of corporate citizenship: Historical Intersectoral, and Developmental Perspectives. *Business and Society Review*, Vol.105, pp.323-345.
- Wartick, S.; P. Cochran, 1985. The Evolution of the Corporate Social Performance Model. *Academy of Management Review*, Vol.10, p.767.
- Waring, P., & Lewer, J., 2004. The impact of socially responsible investment on human resource management: A conceptual framework. *Journal of Business Ethics*, 52, 1, 99-108.
- Wendell, French, 1994. *Human Resources Management*. Third Edition. Houghton Mifflin Company. Boston.