# **CHAPTER IV**

## CONCLUSION AND SUGGESTION

#### 4.1 Conclusion

Immigration service was really challenging for the writer. Giving services to International students was something new for the writer and she learned many things from doing internship in AGE. Many problems and knowledge the writer got.

In facing the problem when provided immigration to international students, the writer made many problems but the writer could solve the problem by the guide from her mentor. The problems in immigration that the writer faced were still simple one compare to the immigration office in Juanda. But the writer already learned lots from her internship such as be more careful when typing international data because it could be big issued.

The challenges that the writer faced were made her to be more open mind and braver to have interaction with international students. There were so many chances to talk with international students since every international students must issue they visa through AGE. So this was quite best experience for the writer.

# 4.2 Suggestion

### **Suggestions for Company**

AGE UNAIR should have a complaint form because during my internship, international student just complained orally. By having a complaint form, AGE can analyze how many frequently mistakes that happened. So AGE can be more aware of that.

### **Suggestion for D-III English Language**

I suggest that D-III English Language can make cooperation with more companies so that the students can apply internship in many places with different jobs. By making new cooperation with other companies, D-III English Language can also be known well to the public since many people are not familiar with this major.