

## ABSTRACT

### PROFILE OF DOCUMENTATION SYSTEM PRESCRIPTION DRUGS SERVICES IN EAST SURABAYA AREA (in December 2010)

**Background:** One of pharmaceutical care activities is documentation of every pharmacy service that have been performed. In order to secure service quality, a pharmacist is obligated to document all activities of his/her job in form of accessible documentation. This activity is a form of pharmacist professional responsibility including prescription drugs.

**Objective:** To obtain the profile of documentation system prescription services in pharmacies of East Surabaya area in December 2010 in form of the service documentation activity and type.

**Method:** This research was performed through cross sectional survey using questionnaire and collector datasheet. Data analysis was performed by descriptive analysis. Pharmacy sample were collected by random sampling in 15 pharmacies, while the prescription sample was prescription in the selected pharmacies.

**Result:** Research result was divided into three stages: documentation, prescription reception, drug preparation and delivery and prescription archiving. Prescription reception documentation includes prescription numbering, prescription screening (administrative, pharmaceutical, and therapeutic screening), and prescription reception validation. Documentation of preparation and delivery of drug consists of documentation of drug preparation and it validation, drug delivery and it validation, and date of prescription service. Prescription archiving documentation includes prescription separation, report of narcotics and psychotropic group use, prescription storage, prescription extermination, and prescription archiving validation.

**Conclusion:** The profile of documentation system prescription services in pharmacies of East Surabaya area in December 2010 was diverse.

**Keywords:** Pharmaceutical care, profile, documentation, drug service, prescription.