

DAFTAR PUSTAKA

- Anafarta, N., & Kuruüzüm, A. (2012). Demographic predictors of work-family conflict for men and women: turkish case. *International Journal of Business and Management*, 145-158.
- Armstrong, G. S., Atkin-Plunk, C. A., & Wells, J. (2015). The relationship between work-family conflict, correctional officer job stress, and job satisfaction. *Criminal Justice Behavior*, 1-17.
- Assegaf, Y. U. (2005). Pengaruh konflik peran dan stres kerja terhadap komitmen organisasi (studi pada akuntan publik dan akuntan pemerintah di Daerah Istimewa Yogyakarta tahun 2005). *Jurnal Akuntansi dan Bisnis*.
- Azwar, S. (2011). *Metode Penelitian*. Yogyakarta: Pustaka Pelajar.
- Baumeister, R. F., & Leary, M. R. (1995). The need to belong: Desire for interpersonal attachments as a fundamental human motivation. *Psychological Bulletin*, 497-529.
- Bungin, B. (2011). *Metodologi Penelitian Kuantitatif*. Jakarta: Kencana.
- Carlson, D. S., Kacmar, K. M., & Williams, L. J. (2000). Construction and initial validation of a multidimensional measure of work-family conflict. *Journal of Vocational Behavior*, 249-276.
- Darcy, C., & McCarthy, A. (2007). Work-family conflict: An exploration of the differential effects of a dependant child's age on a working parents . *Journal Of European Industrial Training*, 530-549.
- De Bruin, G. P. (2006). The dimensionality of the general work stress scale: a hierarchical exploratory factor analysis. *SA Journal of Industrial Psychology* , 68-75.
- De Bruin, G. P., & Taylor, N. (2005). Development of the sources of work stress inventory. *South African Journal of Psychology*, 748-765.

- Divara, I. G., & Rahyuda, A. G. (2016). Pengaruh work family conflict terhadap stres kerja dan komitmen organisasional pegawai kontrak dinas kebudayaan provinsi Bali. *E-Jurnal Manajemen Unud*, 6994-7021.
- Eby, L. T., Casper, W. J., Lockwood, A., Bordeaux, C., & Brinley, A. (2005). Work and family research in IO/OB: Content analysis and review of the literature (1980-2000). *Journal of Vocational Behavior*, 124-197.
- Ferris, D. L., Brown, D. J., Berry, J. W., & Lian, H. (2008). The development and validation of the workplace ostracism scale. *Journal of Applied Psychology*, 1348-1366.
- Gkorezis, P., Theodorou, M., & Panagiotou, M. (2016). Workplace ostracism and employee silence in nursing: the mediating role of organizational identification. *Journal of Advanced Nursing*.
- Greenhaus, J. H., & Beutell, N. J. (1985). Source of conflict between work and family roles. *Academy of Management Review*, 76-88.
- Gruter, M., & Masters, R. D. (1986). Ostracism as a social and biological phenomenon: An introduction. *Ethology and Sociobiology*, 149-158.
- Habibi, J., & Jefri. (2018). Analisis Faktor Risiko Stres Kerja Pada Pekerja di Unit Produksi PT. Borneo Melintang Buana Export. *Journal of Nursing and Public Health*, 50-59.
- Hadi, S. (1991). *Analisis Butir untuk Instrumen Angket, Tes, dan Skala Nilai dengan Basic*. Yogyakarta: Andi Offset.
- Haq, I. U. (2014). Workplace ostracism and job outcomes: moderating effects of psychological capital. *Human Capital without Borders: Knowledge and Learning for Quality of Life*, 1309-1323.
- Health and Safety Executive. (2018, Oktober 31). *Work related stress, depression or anxiety in Great Britain, 2018*. Dipetik Oktober 8, 2019, dari HSE:

Information about health and safety at work:
<http://www.hse.gov.uk/statistics/causdis/stress.pdf>

Hitlan, R. T., Clifton, R. J., & DeSoto, M. C. (2006). Perceived exclusion in the workplace: the moderating effects of gender on work-related attitudes and psychological-health. *North American Journal of Psychology*, 217-236.

Hobfoll, S. E. (1989). Conservation of resources: a new attempt at conceptualizing stress. *American Psychologist*, 513-524.

Hobfoll, S. E. (2002). Social and psychological resources and adaption. *Review of General Psychology*, 307-324.

Howitt, D., & Cramer, D. (2011). *Introduction to Research Methods in Psychology*. Essex: Pearson Education Limited.

Hwang, J., Lee, J. J., Park, S., Chang, H., & Kim, S. S. (2014). The impact of occupational stress on employee's turnover intention in the luxury hotel segment. *International Journal of Hospitality & Tourism Administration*, 60-77.

Ilmi, B. (2002). Pengaruh stres kerja terhadap prestasi kerja & identifikasi manajemen stres yang digunakan perawat di ruang rawat inap RSUD Ulin Banjarmasin. *Jurnal Administrasi Kebijakan Kesehatan*, 126-133.

Judge, T. A., Boudreau, J. W., & Bretz Jr., R. D. (1994). Job and life attitudes of male executive. *Journal of Applied Psychology*, 767-782.

Kautsar, G. (2018). *Apakah Karakteristik Kepribadian Mempengaruhi Workplace Ostracism?*. Skripsi: Universitas Airlangga.

Kementerian Kesehatan Republik Indonesia. (2017, Oktober 5). *Tempat Kerja Rawan Bikin Stres*. Dipetik Oktober 23, 2019, dari Kementerian Kesehatan Republik Indonesia:
<http://www.depkes.go.id/article/view/17100900008/tempat-kerja-rawan-bikin-stres.html>

- Kementerian Ketenagakerjaan Republik Indonesia. (2018, April 27). *Peraturan Menteri Nomor 5 Tahun 2018*. Dipetik Oktober 30, 2019, dari JDIIH Kemnaker: https://jdih.kemnaker.go.id/data_puu/Permen_5_2018.pdf
- Korn Ferry Institute. (2018, November 14). *Workplace Stress Continue to Mount*. Dipetik Oktober 15, 2019, dari Korn Ferry : <https://www.kornferry.com/institute/workplace-stress-motivation>
- Kristianto, D. Y. (2017). *Hubungan Antara Work Stress dan Workplace Incivility Behavior Pada Karyawan Sales di Perusahaan Multimedia X Surabaya*. Universitas Airlangga.
- Kussudyarsana, & Soepatini. (2008). Pengaruh karier objektif pada wanita terhadap konflik keluarga-pekerjaan kasus pada Universitas Muhammadiyah Surakarta. *Jurnal Penelitian Humaniora*, 128-145.
- Mahfooz, Z., Arshad, A., Nisar, Q. A., Ikram, M., & Azem, M. (2017). Does workplace incivility and workplace ostracism influence the employees' turnover intentions? Mediating role of burnout and job stress & moderating role of psychological capital. *International Journal of Academic Research in Business and Social Sciences*, 398-413.
- Markuwati, D., Rahardjo, P., & Setyawati, R. (2015). Konflik peran ganda stres kerja pada anggota polisi wanita (polwan). *Psycho Idea*, 74-85.
- Martin, G. C. (2014). The effects of cultural diversity in the workplace. *Journal of Diversity Management*, 89-92.
- National Safety Council. (1995). *Stress Management*. Boston: Jones and Bartlett Publisher.
- Neuman, W. L. (2014). *Social Research Methods: Qualitative and Quantitative Approaches*. Boston: Pearson.
- Nugraha, A. (2018, Juli 5). *Bahaya Abaikan Stres di Tempat Kerja*. Dipetik Oktober 27, 2019, dari Health Liputan6.com:

<https://www.liputan6.com/health/read/3579362/bahaya-abaikan-stres-di-tempat-kerja>

Pallant, J. (2007). *SPSS Survival Manual*. Berkshire: Open University Press.

Park, J. (2007). Work stress and job performance. *Statistics Canada*, 5-17.

Poelmans, S. (2001). A qualitative study of work-family conflict in managerial couples. 1-27.

Purnomo, I. (2001). *Hubungan Antara Konflik Peran Ganda Dengan Stres Kerja Pada Perawat Wanita Yang Sudah Menikah*. Skripsi. Fakultas Psikologi Universitas Surabaya.

Pusat Data dan Statistik Pendidikan dan Kebudayaan. (2016). *Analisis Kearifan Lokal Ditinjau dari Keragaman Budaya*. Jakarta: Bidang Pendayagunaan dan Pelayanan.

Rachmana, Y. S. (2017). *Pengaruh Big Five Personality, Work Family Conflict, dan Family Supportive Supervisor Behaviors Terhadap Work Life Balance Pada Karyawan Generasi Y*. Tesis: Universitas Airlangga.

Robinson, S. L., O'Reilly, J., & Wang, W. (2013). Invisible at work: An integrated model of workplace ostracism. *Journal of Management*, 203-231.

Ruslina. (2014). *Hubungan Antara Konflik Peran Ganda dengan Stres Kerja pada Wanita Bekerja*. Skripsi: Fakultas Psikologi Universitas Muhammadiyah Surakarta.

Safaria, T., Othman, A. b., & Wahab, M. N. (2011). Role ambiguity, role conflict, the role of job insecurity as mediator toward job stress among Malay academic staff: A SEM analysis. *Current Research Journal of Social Sciences*, 229-235.

Shockley, K. M., Shen, W., DeNunzio, M. M., Arvan, M. L., & Knudsen, E. A. (2017). Disentangling the relationship between gender and work-family

conflict: An integration of theoretical perspective using meta-analysis methods. *Journal of Applied Psychology* , 1601-1635.

Sugiyono. (2009). *Metode Penelitian Kuantitatif, Kualitatif, dan R&D*. Bandung: Alfabeta.

Tabachnick, B. G., & Fidell, L. S. (2007). *Using Multivariate Statistics*. Boston: Pearson.

Thomas, J. C., & Hersen, M. (2002). Handbook of Mental Health in the Workplace. Dalam L. B. Hammer, C. L. Colton, S. Caubet, & K. J. Brockwood, *The Unbalanced Life: Work and Family Conflict* (hal. 83-102). California: Sage Publications.

Tongchaiprasit, P., & Ariyabuddhiphongs, V. (2016). Creativity and turnover intention among hotel chefs: The mediating effects of job satisfaction and job stress. *International Journal of Hospitality Management*, 33-40.

Vickovic, S. G., & Morrow, W. J. (2019). Examining the influence of work-family conflict on job stress, job satisfaction, and organizational commitment among correctional officers. *Criminal Justice Review*, 1-21.

Waldeck, D., Tyndall, I., & Chmiel, N. (2015). Resilience to ostracism: a qualitative inquiry. *The Qualitative Report*, 1646-1670.

Wang, B. (2014). Dispositional agreeableness predicts ostracizing others at work. 1-44.

Wijayanti, E. (2019, April 2019). *Sering Diabaikan di Tempat Kerja, Resign atau Bertahan?* Dipetik Desember 23, 2019, dari Fimela.com: <https://www.fimela.com/lifestyle-relationship/read/3952864/sering-diabaikan-di-tempat-kerja-resign-atau-bertahan>

Williams, K. D. (1997). Social Ostracism. Dalam R. M. Kowalski, *Aversive Interpersonal Behaviors* (hal. 133-170). New York: Plenum.

- Williams, K. D. (2007). Ostracism. *Annual Review of Psychology*, 425-452.
- World Health Organization. (t.thn.). *Stress at the Workplace*. Dipetik Oktober 12, 2019, dari WHO: https://www.who.int/occupational_health/topics/stressatwp/en/
- Wu, L.-Z., Yim, F. H.-K., Kwan, H. K., & Zhang, X. (2012). Coping with workplace ostracism: the roles of ingratiation and political skill in employee psychological distress. *Journal of Management Studies*, 178-199.
- Wu, L.-Z., Yim, F. H.-K., Kwan, H. K., & Zhang, X. (2012). Coping with workplace ostracism: the roles of ingratiation and political skill in employee psychological distress. *Journal of Management Studies*, 178-199.
- Yuh-Shy, C. (2010). Balancing the stress of international business travel successfully: the impact of work-family conflict and work stress. *Journal of Global Business Management*, 1-10.
- Zahra, S. S., Khan, M. I., Imran, M., Aman, Q., & Ali, R. (2018). The relationship between job stress and turnover intention in the pesticide sector in Pakistan: An employee behavior perspective. *Management Issues in Healthcare System*, 1-12.
- Zheng, X., Yang, J., Ngo, H.-Y., Liu, X.-Y., & Jiao, W. (2016). Workplace ostracism and negative outcomes. *Journal of Personnel Psychology*, 143-151.