

DAFTAR PUSTAKA

- Ali, H., & Purwandi, L. (2016). *Indonesia 2020: The Urban Middle Class Millennials*. Jakarta: Alvara Research Center.
- Angeline, T. (2011). Managing Generational Diversity at The Workplace: Expectations and Perceptions of Different Generations of Employees. *African Journal of Business Management*, 5(2), 249-255.
- Azliyanti, E. (2012). Pengaruh Keseimbangan Kerja Hidup Pada Komitmen Organisasional dengan Persepsi Terhadap Kepemimpinan Transformasional sebagai Pemoderasi. *Tesis*, Yogyakarta.
- Azwar, S. (2014). *Metode Penelitian*. Yogyakarta: Pustaka Belajar.
- Azwar, S. (2018). *Penyusunan Skala Psikologi*. Yogyakarta: Pustaka Pelajar.
- Bailey, P. (1999). Karyawan Pahala atau Balan. p. 33.
- Balunos, C. N., Castro, E. G., Reyes, K. A., Sabino, A. N., & Taino, K. R. (2015). The Relevance of Work-Life Balance Program in The Reduction of Work-Life Conflict and Turnover Intention in The Business Process Outsourcing Industry: A Structural equation Model (SEM). *The SIJ Transaction on Industrial, Financial and Business Management (IFBM)*, 3(6), 103-112.
- Becton, J. B., Walker, H. J., & Jones-Farmer, A. (2014). Generational Differences in Workplace Behavior. *Journal of Applied Social Psychology*, 44, 175-189.
- Bejtkovský, J. (2016). The Current Generations: The Baby Boomers, X, Y and Z in the Context of Human Capital Management of the 21st Century in Selected Corporations in the Czech Republic. *Littera Scripta*, 9, 25-45.
- bisnis.com, I. A. (2018). *Industri Perbankan: Milenial di Tampuk Pimpinan*. Diakses pada 5 Juli, 2019 dari Bisnis.com: <https://sumatra.bisnis.com/read/20180904/244/834576/industri-perbankan-milenial-di-tampuk-pimpinan>
- Budiati, I., Susianto, D. Y., P, D. W., Ayuni, S., Reagan, H. A., Larasaty, P., Saputri, V. G. (2018). *Statistik Gender Tematik: Profil Generasi Milenial Indonesia*. Jakarta: Kementerian Pemberdayaan Perempuan dan Perlindungan Anak.
- Compdata, S. (2017). *Turnover Report*. United States: Compdata Surveys & Consulting, Dolan Technologies Corporation.
- Cran, C. (2010). *101 Ways to Make Generations X, Y and Zoomers Happy at Work*. Canada: Synthesis at Work Inc.

- Delecta, P. (2011). Review Article Work Life Balance. *International Journal of Current Research*, 3, 186-189.
- Emiroğlu, B. D., Tanriverdi, H., & Akova, O. (2015). The Relationship Between Turnover Intention and Demographic Factors in Hotel Businesses: A Study at Five Star Hotels in Istanbul. *Procedia - Social and Behavioral Sciences*, 385 – 397.
- Fishbein, M., & Ajzen, I. (1975). *Belief, Attitude, Intention, and Behavior: An Introduction to Theory and Research*. Addison-Wesley Pub.
- Fisher, G. G. (2001). *Work/Personal Life Balance: A Construct Development Study*. OH: Doctoral dissertation, Bowling Green State University.
- Fisher, G. G., Bulger, C. A., & Smith, C. S. (2009). Beyond Work and Family: A Measure of Work/Nonwork Interference and Enhancement. *Journal of Occupational Health Psychology*, 14(4), 441-456.
- Gilley, A., Waddell, K., Hall, A., Jackson, S. L., & Gilley, J. W. (2015). Manager Behaviour, Generation, and Influence on Work-Life Balance: An Empirical Investigation. *The Journal of Applied Management & Entrepreneurship*, 20(1), 3-23.
- Greenhaus, J. H., Collins, K. M., & Shaw, J. D. (2003). The Relation Between Work–Family Balance and Quality of Life. *Journal of Vocational Behavior*, 63, 510–531.
- Guest, D. E. (2002). Perspectives on the Study of Work-life Balance. *Social Science Information*, 255-279.
- Hafid, M. (2017). Pengaruh Work-Life Balance Terhadap Turnover Intention (Studi Pada Karyawan Divisi Food & Beverage Hotel Indonesia Kempinski Jakarta). *SMART – Study & Management Research*, 19, 52-61.
- Hannay, M., & Fretwell, C. (2011). The Higher Education Workplace: Meeting The Needs of Multiple Generations . *Research in Higher Education Journal* , 1-12.
- Harnoto. (2002). *Manajemen Sumber Daya Manusia (Ed. kedua)*. Jakarta: PT Prehallindo.
- Hasibuan, M. (2000). *Manajemen Sumber Daya Manusia*. Jakarta: PT Bumi Aksara.
- Hayman, J. (2005). Psychometric Assessment of an Instrument Designed to Measure Work Life Balance. *Research and Practice in Human Resource Management*, 13(1), 85-91.
- Hill, E. J., Hawkins, A. J., Ferris, M., & Weitzman, M. (2001). Finding an Extra Day a Week: The Positive Influence of Perceived Job Flexibility on Work and Family Life Balance. *Family Relation*, 50, 49-58.

- Hussain, I. A., Yunus, N., Ishak, N. A., & Daud, N. (2013). The Influence of Intention to Leave Towards Employee Engagement among Young Bankers in Malaysia. *International Journal of Business and Management*, 8(14), 89-97.
- Irfan, A., & Azmi, F. T. (2015). Antecedents and Outcomes of Work-life Balance. *The International Journal Of Business & Management*, 3(1), 1-5.
- Jaharuddin, N. S., & Zainol, L. N. (2019). The Impact of Work-Life Balance on Job Engagement and Turnover Intention. *The South East Asian Journal of Management*. 13(1), 106-118.
- Javed, M., Khan, M. A., Yasir, M., Aamir, S., & Ahmed, K. (2014). Effect of Role Conflict, Work Life Balance and Job Stress on Turnover Intention: Evidence from Pakistan. *Journal of Basic and Applied Scientific Research* 4(3), 125-133.
- Karatepe, O. M., Uludag, O., Menevis, I., Hadzimehmedagic, L., & Baddar, L. (2006). The Effects of Selected Individual Characteristics on Frontline Employee Performance and Job Satisfaction. *Tourism Management* 27, 547-560.
- Lazar, I., Osoian, C., & Ratiu, P. (2010). The Role of Work-Life Balance Practices in Order to Improve Organizational Performance. *European Research Studies*, 13(1), 201-214.
- LLP, D. C. (2009). *Generation Y: Powerhouse of The Global Economy*. Diakses pada 4 Juli, 2019 dari http://www.deloitte.com/assets/DcomUnitedStates/Local%20Assets/Documents/us_consulting_hc_GenerationY_Snapshot_041509.pdf
- Luntungan, I., Hubeis, A. V., Sunarti, E., & Maulana, A. (2014). Strategi Pengelolaan Generasi Y di Industri Perbankan. *Jurnal Manajemen Teknologi*, 13(2), 219-240.
- medcom.id. (2019). *Jokowi Sebut Kaum Muda Akan Warnai Kabinet Mendatang*. Diakses pada 3 Juli, 2019 dari medcom.id: <https://www.medcom.id/nasional/peristiwa/VNxZJe1k-jokowi-sebut-kaum-muda-akan-warnai-kabinet-mendatang>
- Meier, J., Austin, S. F., & Crocker, M. (2010). Generation Y in the Workforce: Managerial Challenges. *The Journal of Human Resource and Adult Learning*, 6(1), 68-78.
- Meydiana, E., Prasetya, A., & Sulistyono, C. W. (2018). Analisis Faktor-Faktor yang Mempengaruhi Turnover Intention pada Karyawan Generasi X dan Generasi Y (Studi pada Karyawan PT ABC Sidoarjo). *Jurnal Administrasi Bisnis (JAB)*, 116-124.

- Meyer, J. P., & Allen, N. J. (1991). A Three-Component Conceptualization of Organizational Commitment. *Human Resource Management Review*, 1, 61-89.
- Mobley, W. H. (1977). Intermediate Linkages in the Relationship Between Job Satisfaction and Employee Turnover. *Journal of Applied Psychology*, 62, 237-240.
- Mobley, W. H., Griffeth, R. W., Hand, H. H., & Meglino, B. M. (1979). Review and Conceptual Analysis of the Employee Turnover Process. *Psychological Bulletin*, 86, 493-522.
- Mobley, W., Horner, S., & Hollingsworth. (1978). An Evaluation of Precursors of Hospital Employee Turnover. *Journal of Applied Psychology*, 408-414.
- Mouse, K. P., & Mlodzik, K. J. (2010). A Second Look at Generational Differences in The Workforce: Implications for HR and Talent Management. *People and Strategy*, 33(2), 51-58.
- Natasha, N. M., & Hadi, C. (2018). Pengaruh Pertumbuhan Karir (Career Growth) Terhadap Intensi Turnover dengan Komitmen Organisasi Sebagai Variabel Mediator Pada Karyawan Bank Generasi Y. *Jurnal Psikologi Industri dan Organisasi*, 7, 28-49.
- Neuman, W. L. (2007). *Basic of Social Research: Quantitative and Qualitative Approaches*. Boston: Allyn and Bacon.
- Nindyati, A. D. (2017). Pemaknaan Loyalitas Karyawan pada Generasi X dan Generasi Y (Studi pada Karyawan di Indonesia). *Journal of Psychological Science and Profesion (JPSP)*, 1(1), 60-68.
- Noon, M., Blyton, P., & Kevin, M. (2013). *The Realities of Work : Experiencing Work and Employment in Contemporary Society Fourth Edition*. China: Palgrave Macmillan.
- Noor, K. M. (2011). Work-Life Balance and Intention to Leave among Academics in Malaysian Public Higher Education Institutions. *International Journal of Business and Social Science*, 2, 240-248.
- Oktariani, D., Hubeis, I. V., & Sukandar, D. (2017). Kepuasan Kerja Generasi X dan Y Terhadap Komitmen Kerja di Bank Mandiri Palembang. *Jurnal Aplikasi Bisnis dan Manajemen*, 3(1), 12-22.
- Oluwafemi, O. (2013). Predictors of Turnover Intention Among Employees in Negeria's Oil Industry. *Organizations and Markets in Emerging Economies*, 42-63.
- Oosthuizen, R. M., Coetzee, M., & Munro, Z. (2016). Work-Life Balance, Job Satisfaction and Turnover Intention Among Information Technology Employees. *Southern African Business Review*, 20(1), 446-467.
- Pallant, J. (2011). *SPSS Survival Manual: 4th Edition*. Australlia: Allen & Unwin.

- Parkes, L. P., & Langford, P. H. (2008). Work–Life Balance or Work–Life Alignment? A Test of The Importance of Work–Life Balance For Employee Engagement And Intention to Stay in Organisations. *Journal of Management & Organization*, 14, 267–284.
- Paryani, S. (2014). *Study of Work-Life Balance of Faculty of Engineering & Management Institutes With Special Reference to Mumbai & Pune Region*. Navi Mumbai : D. Y. Patil University, Department of Business Management.
- Payscale. (2016). *PayScale and Millennial Branding Release Third Annual Study on the State of Gen Y, Gen X, and Baby Boomer Workers*. Diakses pada 26 Agustus, 2019 dari Press Releases: <https://www.payscale.com/about/payscaleand-millennial-branding-release-thirdannual-study-on-the-state-of-gen-y-gen-xand-baby-boomer-workers>
- Perez, M. (2008). *Turnover Intent. Diploma Thesis*. Switzerland: University of Zurich.
- Porter, L. W., & Steers, R. M. (1979). *Motivation and Work Behavior*. New York: McGraw-Hill Book Company.
- Porter, L. W., Steers, R. M., & Mowday, R. T. (1974). Organizational Commitment, Job Satisfaction, and Turnover Among Psychiatric Technicians. *Journal of Applied Psychology*, 59, 603-609.
- Porter, L., & Lawler, E. (1968). *Managerial Attitudes and Performance*. Irwin Inc.
- Poulose, S., & Sudarsan. (2014). Work Life Balance: A Conceptual Review. *International Journal of Advances in Management and Economics*, 3, 1-17.
- Prabowo, A. D., & Putranta, M. P. (2016). Persepsi Generasi Y Terhadap Pilihan Karier di Perusahaan Publik. *MODUS*, 28(1), 71-86.
- Pratiwi, V. R., & Riyono, B. (2017). Peran Ketidakpuasan Kerja terhadap Intensi Turnover Karyawan dengan Stabilitas Anchor sebagai Moderator. *Gajah Mada Journal of Psychology*, 3(1), 45-58.
- Priyatno, D. (2009). *5 Jam Belajar Olah Data dengan SPSS 17*. Yogyakarta: ANDI.
- Queiri, A., Yusoff, W. F., & Dwaikat, N. (2015). Explaining Generation-Y Employees' Turnover in Malaysian Context. *Asian Social Science*, 11(10), 126-138.
- Rania, S., Kamalanabhanb, & Selvarani. (2011). Work/Life Balance Reflection on Employee Satisfaction. *Serbian Journal of Management*, 6(1), 85-96.
- Shaughnessy, J. J., Zechmeister, E. B., & Zechmeister, J. S. (2012). *Research Methods in Psychology. Ninth Edition*. New York: McGraw-Hil.

- Smola, K. W., & Sutton, C. D. (2002). Generational Differences: Revisiting Generational Work Values For the New Millenium. *Journal of Organizational Behavior*, 23, 363-82.
- Staw, B. (1980). The Consequences of Turnover. *Journal of Occupational Behavior*, 1, 253-273.
- Sugiyono. (2008). *Metode Penelitian Kuantitatif, Kualitatif, dan R&D*. Bandung: Alfabeta.
- Suifan, T. S., Abdallah, A. B., & Diab, H. (2016). The Influence of Work Life Balance on Turnover Intention in Private Hospitals: The Mediating Role of Work Life Conflict. *European Journal of Business and Management*, 126-139.
- Sujansky, J. G., & Ferri-Reed, J. (2009). *Keeping The Millenials: Why Companies are Losing Billions in Turnover to This Generation and What to do About It*. USA: Willey Publisher.
- Survey, D. M. (2018). *Millennials Disappointed in Business, Unprepared for Industry 4.0*. New York: Deloitte Touche Tohmatsu Limited. Diakses pada 4 Juli, 2019 dari <https://www2.deloitte.com/content/dam/Deloitte/global/Documents/About-Deloitte/gx-2018-millennial-survey-report.pdf>
- Survey, T. D. (2016). *Winning Over The Next Generation of Leader*. New York: Deloitte.
- Suryaratri, R. D., & Abadi, M. A. (2018). Modal Psikologis dan Intensi Job Hopping pada Pekerja Generasi Millenial. *IKRAITH-Humaniora*, 2(2), 77-83.
- SWA, N. N. (2013). *Tahun 2016 Gen Y Akan Mendominasi Bank Indonesia*. Diakses dari SWA: <https://swa.co.id/swa/headline/tahun-2016-gen-y-akan-mendominasi-bank-indonesia>
- Swiggard, S. (2011). *Generation and Employee Commitment: An Exploration of the impact of Technology, Home, Family Structure, and Employer-Employee Relationship*. United States: Published doctoral dissertation Capella University, Mineapolis, .
- Tabachnick, B., & Fidel, L. (2013). *Using Multivariate Statistics (6th Edn)*. Boston: Pearson Education.
- Tbk, P. B. (2017). *Laporan Keberlanjutan 2017: Menuju Keuangan Berkelanjutan*. Jakarta: PT Bank Negara Indonesia.
- TheJakartaPost. (2012). *Survey Shows Indonesians Worry About Work-Life Balance*. Diakses pada 6 Juli, 2019 dari The Jakarta Post: <https://www.thejakartapost.com/news/2012/11/01/survey-shows-indonesians-worry-about-work-life-balance.html>

- Utami, R. W., & Fajrianti. (2017). Pengaruh Persepsi Gaya Kepemimpinan Transformasional Terhadap Work Life Balance Pada Karyawan PT PAL Indonesia. *Jurnal Psikologi Industri dan Organisasi*, 6, 53-62.
- wartaekonomi.co.id. (2018). *Strategi BRI Hadapi Generasi Milenial dan Revolusi Industri 4.0*. Diakses pada 4 Juli, 2019 dari <https://www.wartaekonomi.co.id/read186924/strategi-bri-hadapi-generasi-milenial-dan-revolusi-industri-40.html>
- Wee, T. C. (2013). Talent Retention: The Pressures in Malaysia SMEs. *American Journal of Economics*, 3(5C), 35-40.
- Widhiarso, W. (2012). Memperkenalkan program G Power untuk Mengkalkulasi Ukuran Sampel untuk Penelitian. 1-4.
- Yu, C. H., & Takeuchi, M. (2008). The Effect of Work-Life Balance Policies on Women. *Osaka School of International Public Policy, Osaka University*, 1-31.