

TABLE OF CONTENTS

TITLE OF PAGE	i
ADVISOR'S APPROVAL PAGE	iii
SIGNATURE PAGE	iv
DEDICATION PAGE	v
TABLE OF CONTENTS	vi
CHAPTER I	1
INTRODUCTION	1
CHAPTER II	4
COMPANY PROFILE	4
2.1. Brief History	4
2.2. Description of Company	5
2.3. Vision and Mission	6
2.4. Organization Structure of Surabaya Culture and Tourism Department	6
2.5. Job Description	9
2.6. Partners and Services	14
2.7. Facilities	15
2.8. Visitors	16
2.9. Location	16
CHAPTER III	18
JOB ANALYSIS	18
3.1 Job Description	18
3.2 Job Performance	18
3.3 Supporting Subjects	26
CHAPTER IV	18
CONCLUSION	28
REFERENCES	30
APPENDICES	31
BIOGRAPHICAL SKETCH	40