

## DAFTAR PUSTAKA

- Amabile, T. M. (1983). The social psychology of creativity: A componential conceptualization. *Journal of Personality and Social Psychology*, 45, 357–376.
- Argawal, U. A. (2012). Linking LMX, innovative work behavior and turnover intention; The mediating role of work engagement. *Career Development International*, 208 - 230.
- Bal,P.M.,& Kooij,D. (2011).The relations between work centrality, psychological contracts, and job attitudes: The influence of age. *European Journal of Work and Organizational Psychology*,20,497–523
- Bakker,A.B.,Demerouti,E.,&Euwema,M. C. (2005). Job resources buffer the impact of job demand on burnout. *Journal of Occupational Health Psychology*,10,170–180
- Bakker, A. B., & Schaufeli, W. B. (2008). Positive organizational behavior: Engaged employees in flourishing organizations. *Journal of Organizational Behavior*, 29, 147–154
- Becker, S., & Thomas L. (1967). *The Innovative Organization: A Selective View of Current Theory and Research*. The Journal of Business, Vol. 40, No. 4 (Oct., 1967).
- Bock, G., Robert, W., & Kim, Y. (2005). *Behavioral Intention Formation in Knowledge Sharing: Examining the Roles of Extrinsic Motivators, Social-Psychological Forces, and Organizational Climate*. MIS Quarterly, Vol. 29, No. 1.
- Breevart, K., Bakker, A. B., Demerouti, E., & Heuvel, M. v. (2015). Leader-member Exchange, Work Engagement, and Job Performance. *Journal of Managerial Psychology*, 1 - 33.
- Cabrera, E., & Cabrera, A. 2005. Fostering knowledge sharing through people management practices. *The international journal of human resource management*. 16, 720-235.
- Chang, H-T., Hsu, H-M., Liou, J-W., & Tsai, C-T. (2013) Psychological contracts and innovative behavior: a moderated path analysis of work engagement and job resources. *Journal of Applied Social Psychology*, 43, 2120-2135
- Chatman, J. A. (1989). Improving interactional organizational research: A model of person–organization fit. *Academy of Management Review*, 14, 333–349
- Chen, C.-w., Chang, M.-L., & Tseng, C.-P. (2012). Human Factors of Knowledge-Sharing Intention among Taiwanese Entrepreneurs: A Model of Hypotheses. *Human Factors and Ergonomics Manufacturing & Service Industri*, 1 - 10.

- Chen, Z. X., & Aryee, S. (2007). Delegation and Employee Work Outcomes: An Examination of The Cultural Context of Mediating Processes in China. *Academy of Management Journal*, 226 -238.
- Cuskelly, G., Taylor, T., Hoye, R., & Darcy, S. (2006). Volunteer management practices and volunteer retention: a human resource management approach. *Sport Management Review*, 9,2.
- Demerouti, E., Schaufeli, W. B., & Taris, T. W. (2003). A Multigroup Analysis of the Job Demands-Resources Model in Four Home Care Organization. *International Journal of Stress Management*, 17 - 38.
- Dulac, T., Coyle-Shapiro, J., Henderson, D.J., & Wayne, S.J. (2008). Not all responses to breach are the same. The interconnection of social exchange and psychological contract processed in organization
- Edwards, J. R., & Lambert, L. S. (2007). Methods for Integrating Moderation and Mediation: A General Analytical Framework Using Modefated Path Analysis. *Psychological Methods*, 1 - 22.
- Ellinger, A. D., Ellinger, A. E., & Keller, S. B. (2003). Supervisory Coaching Behavior, Employee Satisfaction, and Warehouse Employee Performance: A Dyadic Perspective in The Distribution Industry. *Human Rsource Development Quaterly*, 435 - 458.
- Ghozali, I., & Latan, H. (2015). *Partial Least Squares: Konsep, Teknik, dan Aplikasi Menggunakan Smart PLS 3.0 untuk penelitian Empiris*. Semarang: Universitas Diponegoro.
- Gibbert, M., & Krause, H. (2002). Practice exchange in a best practice marketplace. In T. H. Davenport, & G. J. B. Probst (Eds.), Knowledge Management Case Book: Siemens Best Practices (pp. 89-105). Erlangen: Publicis Corporate Publishing
- Hackman, J. R., & Oldman, G. R. (1975). Development of the Job Diagnostic Survey. *Journal Applied Psychology*, 159 - 170.
- Hair, J.Jr., Hult, G.T.M., Ringle, C.M. & Sarstedt, M. (2017). A Primer on Partial Least Square Structural Equation Modeling (PLS-SEM). 2nd Edition. Sage Publication Inc.
- Hamlin, R. G., & Beattie, R. S. (2006). Coaching at The Heart of Managerial Effectiveness: A Cross-cultural Study of Managerial Behavior. *Human Resource Development International*, 305 - 331.
- Harri, T. S., Evageniya, M., & Efendiev, B. A. (2017). The Job Demands and Resources as Antecedents of Work Engagement: Comparative research on Finland and Russia. *Baltice Journal of Management*, 240 - 254.
- Hartog, D. N. (2010). Measuring Innovative Work Behavior. Creativity and innovation management.

- Hayes, A.F. (2015). An Index and test of linear moderated mediation. *Multivariate Behavioral Research*, 50, 1-22.
- Hayes, J. M., & Rich, G. A. (2014). Selling and Sales Management in Action: The Construct of Sales Coaching: Supervisory Feedback, Role Modelling and Trust. *Journal of Personal Selling & Sales Management*, 37 - 41.
- Hiltrop, J. (1995). *The changing psychological contract: The human resource challenge of the 1990s*. European Management Journal, 13(3), 286–294. doi:10.1016/0263-2373(95)00019-h.
- Ho, V. T., Rousseau, D. M., & Levesque, L. L. (2006). Social Network and The Psychological contract: Structural holes, cohesive ties, and beliefs regarding employer obligation. *Human Relation*, 459 - 481.
- Hobfoll,S.E.(2002).Socialandpsychological resources and adaptation. Review of General Psychology,6,307–324.
- Hui, C., Rousseau, D. M., & Lee, C. (2004). Psychological Contract and Organizational Citizenship Behavior in China: Investigating Generalizability and Instrumentality. *Journal of Applied Psychology*, 311 - 321.
- Jackson, S.E., Chuang, C-H., Harden, E.E., & Jiang, Y. 2006. Toward developing human resource managamenet systems for knowledge-intensive team work. *Research in Personnel and Human Resources Management*. DOI: 10.1016/S0742-7301(06)25002-3
- Janssen, O. (2000). Job demands, perceptions of effort-reward fairness and innovative work behavior. *Journal of Occupational and Organizational Psychology*,73,287–302
- Jensen, J. M., Opland, R. A., & Ryan, A. M. (2010). Psychological Contracts and Counterproductive Work Behavior: Employee Responses to Transactional and Relational Breach. *J Bus Psychol*, 555 - 568.
- Joseph F. Hair, J., Hult, G. T., Ringle, C. M., & Sarstedt, M. (2017). *A Primer On Partial Least Squares Structural Equation Modelling (PLS-SEM)*. United States of America: Sage Publications.
- Kahn, W. A. (1990). Psychological Conditions of Personal Engagement and Disengagement at Work. *Academy of Management Journal*, 692 - 724.
- Kim, S. L., Kim, M., & Yun, S. (2015). Knowledge Sharing, Abusive Supervision, and Support: A Social Exchange Perspective. *Group & Organization Management*, 1 - 26.
- Kim, W., & Park, J. (2017). Examining Structural Relationship between Work Engagement, Prganizational Procedural Justice, Knowledge Sharing, and Innovative Work Behavior. *Sustainability*, 1 - 16.

- Lee, M. C., Idris, M. A., & Tuckey, M. (2018). Supervisory Coaching and performance feedback as mediators of the relationships between leadership styles, work engagement, and turnover intention. *Human Resource Development International*, 1 - 27.
- Lequeurre, J., Gillet, N., Ragot, C., & Fourquereau, E. (n.d.). A French Questionnaire to Measure Job Demands and Resources. 1 - 37.
- Lodha, D., & Pathak, K. (2017). Effect of Psychological Contract on Employee Engagement. *Rising A Journal Research*, 5 - 14.
- Marjo, H. S., & Parzefall, R. (2008). Employee Agency: challenge and opportunities for psychological contract theory. *Personnel Review*, 473 - 489.
- Michelle Chin Chin Lee, M. A. (2018). *Supervisory coaching and performance feedback as mediator of relationship between leadership styles, work engagement, and turnover intention*. Human resource development international.
- Millward, L. J., & Hopkins, L. J. (1998). Psychological contracts, organizational and job commitment. *Journal of Applied Social Psychology*, 28, 1530–1556.
- Montes, S. D., & Irving, P. G. (2008). Disentangling the Effects of Promised and Delivered Inducement: Relational and Transactional Contract Element and The Mediating Role of Trust. *Journal of Applied Psychology*, 1367 - 1381.
- Morrison, E. W., & Robinson, S. L. (1997). When employees feel betrayed: A model of how psychological contract violation develops. *Academy of Management Review*, 22, 226–256
- Neuman, W. L. 2013 . *Metode Penelitian Sosial: Pendekatan kualitatif dan Kuantitatif*. Edisi ketujuh. Jakarta
- Nichols, G., & Ojala, E. (2009). Understanding the Management of Sports Events Volunteers Through Psychological Contract Theory. 369 - 387.
- Pahkin, K., Bjorklund, C., Mykletub, R. J., Furunes, T., & Lindstrom, G. G. (2007). *User Guide for The QPSNordic-ADW*. Copenhagen: Nordic Council of Minister.
- Park, S., & Sung, J. (2017). *The Impact of Proactivity, Leader-Member Exchange, and Climate For Innovation on Innovative Behavior in The Korean Government Sector*. Leadership & Organization Development Journal. HYPERLINK "https://doi.org/10.1108/LODJ-09-2016-0216"  
<https://doi.org/10.1108/LODJ-09-2016-0216>.
- Perry-Smith, J. E., & Shalley, C. E. (2003). The Social Side of Creativity: A Static and Dynamic Social Network Perspective. *Academy of Management Review*, 89 - 106.

- Raja, U., Johns, G., & Ntalianis, F. (2004). The impact of personality on psychological contracts. *Academy of Management Journal*, 47, 350–367.
- Richter, P., & Hacker, W. (1998). Belastung und beanspruchung: Stress, ermüdung und burnout im arbeitsleben [Workload and strain: Stress, fatigue, and burnout in working life]. Heidelberg, Germany: Aschner.
- Rousseau, D. M. (1990). New hire perceptions of their own and their employer's obligations: A study of psychological contracts. *Journal of Organizational Behavior*, 11, 389–400.
- Ryan, R. M., & Deci, E. L. (2000). Self determination theory and the facilitation of intrinsic motivation, social development, and well-being. *The American Psychologist*, 55, 68–78.
- Schaufeli, W. B., Bakker, A. B., & Salanova, M. (2006). The Measurement of Work Engagement With a Short Questionnaire. *Educational and Psychological Measurement*, 701 - 716.
- Schaufeli, W. B., Shimazu, A., Hakanen, J., Salanova, M., & Witte, H. D. (2017). An Ultra-Short Measure for Work Engagement. *Journal of Psychological Assessment*, 1 - 15.
- Scott, S.G., & Bruce, R.A. (1994). Determinants of innovative behavior: A path model of individual innovation in the workplace. *Academy of Management Journal*, 37, 580–607.
- Sekaran, U., & Bougie, R. (2016). *Research Methods for Business: A Skill Building Approach*. Chichester, West Sussex: John Wiley & Sons.
- Soares, M. E., & Mosquera, P. (2019). Fostering Work Engagement: The Role of The Psychological Contract. *Journal of Business Research*, 469 - 476.
- Taylor, T., Darcy, S., Hoye, R., & Cukselly, G. (2014). Using Psychological Contract Theory to Explore Issues in Effective Volunteer Management. *European Sport Management Quarterly*, 37 - 41.
- Thompson, M., & Heron, P. (2006). Relational Quality and Innovative Performance in R&D based and Technology Firms. *Human Resources Management Journal*, 28 - 47.
- Thurlings, M.C.G. (2015). Toward a model of explaining teachers' innovative behavior: a literature review. *Review of Educational Research*, 85, 430-471.
- Wang, S., & Noe, R. A. (2010). Knowledge Sharing: a Review and Directions for future research. *Human Resources Management Review*, 115 - 131.
- Williams, Carrie. 2007. *Research Methods*. *Journal of business & Economic Research*. Volume 5, Number 3. Grand Canyon University
- Woodman, R. W., & Sawyer, J. E. (1993). Toward A Theory of Organizational Creativity. *Academy of Management Review*, 293 - 321.

- Xanthopoulou, D., Bakker, A. B., Demerouti, E., & Schaufeli, W. B. (2007). The Role of Personal Resource in The Job Demands Resource Model. *International Journal of Stress Management*, 121 - 141.
- Young, T. (2017). *Effects of Length of Employment on Psychological Contract Content of Collegiate Academic Faculty Members: A Multiple Regression Study*.
- Yu, C., Yu, T.-F., & Yu, C.-C. (2013). Knowledge Sharing, Organizational Climate, and Innovative Work Behavior: A Cross-Level Analysis of Effects. *Social Behavior and Personality*, 143 - 156.
- Yuan, F., & Woodman, R. W. (2010). Innovative Behavior in The Workplace: The Role of Performance and Image Outcome Expectations. *Academy of Management Journal*, 323 - 342.
- Zhou, J., Plaisent, M., & Zheng, L. (2014). *Psychological Contract, Organizational Commitment and Work Satisfaction: Survey of Researchers in Chinese State-Owned Engineering Research Institution*