

SUMMARY

Influence Quality of worklife and work motivation on Productivity Working On Operations Department at PT. Terminal Petikemas Surabaya

Human resources of development become one of the important things in achieving company goals. Available funds, sophisticated technology, abundant materials will be meaningless without the support of human resources capable of adding value to other resources. PT Terminal Petikemas Surabaya has been actively reformulating human resources policies and systems to align with major strategies and corporate goals. With the target set by PT Terminal Petikemas Surabaya a year of 1jt Teus, the employees have a role to contribute in the form of productivity of container flow which increases from year to year and have high work motivation. Faced with these conditions the company trying to improve the quality of work life, where the higher the motivation to work so influential with the results of work productivity.

The purpose of this research is to examine the influence of quality of worklife and work motivation to work productivity of operational department of PT Terminal Petikemas Surabaya. This research uses quantitative method. The sampling technique used in this research is random sampling of 90 people aged over 30 years. Data collection techniques are carried out such as questionnaires, supporting data, observation, and review of the literature. Data processing techniques include editing, coding, tabulation, data entry, and cleaning.

The data analysis technique used is descriptive quantitative analysis, multiple regression analysis and determination coefficient analysis to test the hypothesis. The author also conducted a series of tests on research instruments (questionnaires) Test the classical assumptions used include: multicollinearity test, heteroskedastisitas test, autocorrelation test, and data normality test. Overall indicators in this study valid and reliable.

On the findings by using simultaneous influence (Test F) concluded that the quality of worklife and work motivation significantly influence the productivity of employees of the operational department. This means that the quality of work life and work motivation together will affect work productivity. While for partial influence (t test), t test result between quality of work life to work productivity concluded that quality of work life have significant effect to work productivity. for t test result between work motivation to work productivity concluded that work motivation have significant effect to work productivity.