3.4.4 Reading

The output of this address is the procedure ability perusing which is utilized to peruse the data about offices of the airplane terminal and the flight data, for example, the evaluated time, flight number, and motivation behind why the flight was postponed. The writer should read a lot of the data each morning before directing the entry level position in light of the fact that the data dependably changes in each morning. On the off chance that the writer did not peruse a great deal, it will impact in offering data to the travelers and make the travelers dislike the administrations.

3.4.5 English For Hotel and Tourism

The output for this course is how the writer applied english skill for hotel and tourism because in Pekanbaru the writer should knows many hotels so the passanger's comes to this city for vacation or doing a business. By knowing the hotel, the writer can suggest the best hotel for the foreign passenger's. By knowing the tourism in Pekanbaru, the writer can explain which is the most interesting place is for the foreigner and explain how to go to the place.

3.4.6 Public Speaking

The output of this course is how the writer improve his speaking skills to public. Example like how to speak with passenger's especially foreigner but for the final report this course very important because the writer immadiately practicing it to foreigners'.