

## CHAPTER IV

### CONCLUSION AND SUGGESTION

#### 4.1 Conclusion

The writer conducted an internship at the Bank Indonesia Museum for the duration of a month. The internship was useful for the writer as it is needed for the writer to make the final report. In writing the final report, the writer focused on two problems that he found during the internship. The first statement of problem of the final report is regarding how English is used in guiding foreign tourists at the Bank Indonesia Museum. In guiding foreign tourists at the museum, there are two kinds of communication in using English language. The communications are verbal and non-verbal communication. Verbal communications were used because it is the primary technique in communicating with foreign tourists. On the other hand, non-verbal communication is an important addition in communicating with foreign tourists so that the tourists could comprehend what tour guides were trying to say.

The second statement of problem of the final report is regarding how brochures were translated at the Bank Indonesia Museum. Brochures were translated by the writer during the internship by the command of the writer's supervisor. Faithful translation method was used in translating the brochures in order to deliver the meaning of the source language without adding anymore information or changing the meaning of the source language in the target text.