

English. The obstacles and added values that the writer obtained were also useful for the writer to improve the writer's knowledge and experience for future days after graduating from Universitas Airlangga.

4.2 Suggestions

4.2.1 Suggestions for Bank Indonesia Museum

I suggest that Bank Indonesia Museum improve and develop the standard for serving tourist and the standard of using English as the language for guiding tourists and writing promotional medias. This can be beneficial for Bank Indonesia Museum in the future.

4.2.2 Suggestions for English Diploma

I suggest that English Diploma improves the quality of the business program in order to creates more quality graduates. Business is now becoming a prospect in today's world and English Diploma should take advantage of that by keep creating many great graduates from its major. The quality of English basic skills education should also be improved as English is now becoming more and more important in any line of work. English Diploma should also try to cooperate with many institutions as many as possible in order to create a better networking in the future.