

**DAFTAR ISI**

|  |       |
|--|-------|
| <b>HALAMAN JUDUL</b> .....                   | i     |
| <b>LEMBAR PENGESAHAN</b> .....               | ii    |
| <b>PERNYATAAN ORISINALITAS SKRIPSI</b> ..... | iii   |
| <b>HASIL TES TURNITIN</b> .....              | iv    |
| <b>KATA PENGANTAR</b> .....                  | v     |
| <b>ABSTRAK</b> .....                         | vii   |
| <b>ABSTRACT</b> .....                        | viii  |
| <b>DAFTAR ISI</b> .....                      | ix    |
| <b>DAFTAR TABEL</b> .....                    | xvi   |
| <b>DAFTAR LAMPIRAN</b> .....                 | xviii |
| <b>DAFTAR GAMBAR</b> .....                   | xx    |
| <b>BAB 1</b>                                 |       |
| <b>PENDAHULUAN</b> .....                     | 1     |
| 1.1 Latar Belakang Masalah.....              | 1     |
| 1.2 Kesenjangan Penelitian .....             | 3     |
| 1.3 Tujuan Penelitian.....                   | 3     |

IR-PERPUSTAKAAN UNIVERSITAS AIRLANGGA

|  |          |
|--|----------|
| 1.4 Ringkasan Metode Penelitian.....                                   | 3        |
| 1.5 Ringkasan Hasil Penelitian.....                                    | 4        |
| 1.6 Kontribusi Riset.....  | 4        |
| 1.7 Uji Ketahanan.....   | 4        |
| 1.8 Sistematika Penulisan.....   | 4        |
| <b>BAB 2 TINJAUAN PUSTAKA.....</b>                                     | <b>6</b> |
| 2.1 Landasan Teori.....  | 6        |
| 2.1.1 <i>Corporate Social Responsibility</i> .....                     | 6        |
| 2.1.1.1 CSR Internal.....  | 6        |
| 2.1.1.2 CSR External.....  | 6        |
| 2.1.2 <i>Corporate Reputation</i> .....                                | 6        |
| 2.1.3 <i>Organizational Attractiveness</i> .....                       | 6        |
| 2.1.4 <i>Intention to Apply</i> .....                                  | 7        |
| 2.2 Studi Terdahulu.....   | 8        |
| 2.2.1 Penelitian oleh Story <i>et al.</i> , (2016).....                | 8        |
| 2.2.2 Penelitian Zhang <i>et al.</i> , 2019.....                       | 8        |
| 2.3 Hubungan Antar Variabel.....                                       | 9        |
| 2.3.1 Pengaruh CSR Internal terhadap <i>Corporate Reputation</i> ..... | 9        |

IR-PERPUSTAKAAN UNIVERSITAS AIRLANGGA

|  |    |
|--|----|
| 2.3.2 Pengaruh CSR External terhadap <i>Corporate Reputation</i> .....   | 9  |
| 2.3.3 Pengaruh <i>Corporate Reputation</i> terhadap <i>Organizational Attractiveness</i> ..                                  | 10 |
| 2.3.4 Pengaruh CSR Internal terhadap <i>Organizational Attractiveness</i> .....  | 10 |
| 2.3.5 Pengaruh CSR External terhadap <i>Organizational attractiveness</i> .....  | 10 |
| 2.3.6 Peran Mediasi <i>Corporate Reputation</i> pada hubungan CSR internal dan<br><i>Organizational Attractiveness</i> ..... | 11 |
| 2.3.7 Peran Mediasi <i>Corporate Reputation</i> pada hubungan CSR external dan<br><i>Organizational Attrativeness</i> .....  | 12 |
| 2.3.8 Pengaruh <i>Organizational Attractiveness</i> terhadap <i>Intention to Apply</i> .....                                 | 12 |
| 2.4 Kerangka Konseptual.....   | 13 |
| <b>BAB III METODOLOGI PENELITIAN</b> .....   | 14 |
| 3.1 Pendekatan Penelitian.....   | 14 |
| 3.2 Prosedur penelitian.....   | 14 |
| 3.2.1 Studi 1.....   | 14 |
| 3.2.2 Studi 2.....   | 14 |
| 3.3 Identifikasi Variabel.....   | 15 |
| 3.4 Definisi Operasional.....  | 15 |
| 3.4.1 CSR Internal.....  | 15 |

IR-PERPUSTAKAAN UNIVERSITAS AIRLANGGA

|  |           |
|--|-----------|
| 3.4.2 CSR External.....                                    | 16        |
| 3.4.3 <i>Corporate Reputation</i> .....                    | 16        |
| 3.4.4 <i>Organizational Attractiveness</i> .....           | 16        |
| 3.4.5 <i>Intention to Apply</i> .....                      | 17        |
| 3.5 Jenis dan Sumber Data.....                             | 17        |
| 3.6 Prosedur Pengumpulan Data.....                         | 18        |
| 3.7 Populasi dan Sampel.....                               | 18        |
| 3.7.1 Populasi Penelitian .....                            | 18        |
| 3.7.2 Sampel Penelitian.....                               | 18        |
| 3.7 Teknik Analisis.....                                   | 20        |
| <b>BAB IV HASIL DAN PEMBAHASAN.....</b>                    | <b>22</b> |
| 4.1 Gambaran Umum Objek Penelitian.....                    | 22        |
| 4.1.1 Sekilas PT Pertamina.....                            | 22        |
| 4.1.2 Visi dan Misi .....                                  | 22        |
| 4.1.3 Program <i>Corporate Social Responsibility</i> ..... | 22        |
| 4.2 Analisis Studi 1.....                                  | 24        |
| 4.2.1 Karakteristik Responden berdasarkan Universitas..... | 24        |
| 4.2.2 Karakteristik Responden berdasarkan Jurusan .....    | 24        |

IR-PERPUSTAKAAN UNIVERSITAS AIRLANGGA

|   |    |
|---|----|
| 4.2.3 Deskripsi Tanggapan Responden.....  | 25 |
| 4.3 Analisis Studi 2.....   | 27 |
| 4.3.1 Karakteristik responden.....  | 28 |
| 4.4 Analisis Model.....   | 28 |
| 4.4.1 Evaluasi <i>measurement (outer) model</i> .....                             | 29 |
| 4.4.1.1 <i>Convergent validity</i> .....  | 29 |
| 4.4.1.2 <i>Discriminant validity</i> .....  | 33 |
| 4.4.1.3 <i>Composite reliability</i> .....  | 34 |
| 4.5 Deskripsi Hasil Penelitian.....   | 35 |
| 4.5.1 Deskripsi jawaban responden.....  | 35 |
| 4.5.1.1 Deskripsi CRS Internal.....   | 36 |
| 4.5.1.2 Deskripsi Variabel CSR external.....                                      | 36 |
| 4.5.1.3 Deskripsi Variabel <i>Corporate Reputation</i> .....                      | 37 |
| 4.5.1.4 Deskripsi Variabel <i>Organizational Attractiveness</i> .....             | 38 |
| 4.4.1.5 Deskripsi Variabel <i>Intention to Apply</i> .....                        | 38 |
| 4.6 Evaluasi <i>Structure (Inner) Model</i> .....                                 | 39 |
| 4.6.1 <i>R-Square</i> model.....  | 40 |
| 4.6.2 Pengujian validitas model keseluruhan ( <i>outer dan inner model</i> )..... | 40 |

IR-PERPUSTAKAAN UNIVERSITAS AIRLANGGA

|  |           |
|--|-----------|
| 4.6.3 Estimiasi <i>Path Coefficient</i> .....  | 42        |
| 4.6.3 Pengujian Efek Tidak Langsung (Hipotesis Mediasi) .....  | 44        |
| 4.7 Pembahasan.....  | 45        |
| 4.7.1 Pengaruh CSR Internal terhadap <i>Corporate Reputation</i> .....   | 45        |
| 4.7.2 Pengaruh CSR External terhadap <i>Corporate Reputation</i> .....   | 45        |
| 4.7.3 Pengaruh <i>Corporate Reputation</i> terhadap <i>Organizational Attractiveness</i> .....                                 | 46        |
| 4.7.4 Pengaruh CSR Internal terhadap <i>Organizational Attractiveness</i> .....  | 46        |
| 4.7.5 Pengaruh CSR External terhadap <i>Organizational Attractiveness</i> .....  | 47        |
| 4.7.6 Peran mediasi <i>Corporate Reputation</i> pada pengaruh CSR Internal terhadap <i>Organizational Attractiveness</i> ..... | 47        |
| 4.7.7 Peran mediasi <i>Corporate Reputation</i> pada pengaruh CSR External dan <i>Organizational Attractiveness</i> .....      | 48        |
| 4.7.8 Pengaruh <i>Organizational Attractiveness</i> terhadap <i>Intention to Apply</i> .....                                   | 49        |
| <b>BAB 5 SIMPULAN DAN SARAN</b> .....  | <b>50</b> |
| 5.1 Simpulan.....  | 50        |
| 5.2 Saran.....   | 50        |

IR-PERPUSTAKAAN UNIVERSITAS AIRLANGGA

**DAFTAR PUSTAKA**.....52

**LAMPIRAN**.....56

**DAFTAR TABEL**

|  |    |
|--|----|
| Tabel 3.1 Penentuan Jumlah Sampel.....                                   | 19 |
| Tabel 4.1 Karakteristik Responden Berdasarkan Universitas.....           | 24 |
| Tabel 4.2 Karakteristik Responden Berdasarkan Jurusan .....              | 25 |
| Tabel 4.3 Deskripsi Jawaban Responden 1 .....                            | 25 |
| Tabel 4.4 Deskripsi Jawaban Responden 2 .....                            | 26 |
| Tabel 4.5 Karakteristik Responden .....                                  | 28 |
| Tabel 4.6 Hasil Validitas Pertama .....                                  | 30 |
| Tabel 4.7 Hasil Validitas Terakhir .....                                 | 32 |
| Tabel 4.8 AVE dan Akar AVE .....   | 33 |
| Tabel 4.9 Perbandingan Akar AVE dengan Korelasi Variabel .....           | 33 |
| Tabel 4.10 Hasil Uji Rehabilitas .....                                   | 34 |
| Tabel 4.11 <i>Cornbach's Alpha</i> .....                                 | 34 |
| Tabel 4.12 Kategori Penilaian .....                                      | 35 |
| Tabel 4.13 Deskripsi Variabel CSR Internal .....                         | 36 |
| Tabel 4.14 Deskripsi variabel CSR External.....                          | 36 |
| Tabel 4.15 Deskripsi Variabel <i>Corporate Reputation</i> .....          | 37 |
| Tabel 4.16 Deskripsi Variabel <i>Organizational Attractiveness</i> ..... | 38 |

IR-PERPUSTAKAAN UNIVERSITAS AIRLANGGA

|   |    |
|---|----|
| Tabel 4.17 Deskripsi Variabel <i>Intention to Apply</i> ..... | 39 |
| Tabel 4.18 Nilai <i>R-Square</i> .....                        | 40 |
| Tabel 4.19 Rata- rata <i>R-Square</i> .....                   | 41 |
| Tabel 4.20 Rata-rata AVE .....                                | 41 |
| Tabel 4.21 <i>Path Coefficient</i> .....                      | 42 |
| Tabel 4.22 <i>Analysis Mediation Procedure</i> .....          | 45 |

**DAFTAR LAMPIRAN**

|   |    |
|---|----|
| Lampiran 1 Survei Pendahuluan Skripsi.....                      | 56 |
| Lampiran 2 Kuisisioner Penelitian.....                          | 58 |
| Lampiran 3 Tabulasi Data Kuisisioner .....                      | 62 |
| Lampiran 4 Data Responden Studi 1 .....                         | 80 |
| Lampiran 5 Data Responden Studi 2 .....                         | 82 |
| Lampiran 6 Deskripsi Jawaban Responden .....                    | 82 |
| Lampiran 7 Diagram Outer Model Awal .....                       | 86 |
| Lampiran 8 Hasil Uji Validitas Pertama .....                    | 86 |
| Lampiran 9 Gambar Outer Model Valid .....                       | 87 |
| Lampiran 10 Hasil Uji Validitas Terakhir .....                  | 87 |
| Lampiran 11 AVE dan Akar AVE .....                              | 88 |
| Lampiran 12 Perbandingan Akar AVE dengan Korelasi Variabel..... | 88 |
| Lampiran 13 Hasil Uji Reabilitas .....                          | 89 |
| Lampiran 14 <i>Cronbach's Alpha</i> .....                       | 89 |
| Lampiran 15 <i>R-Square</i> .....                               | 89 |
| Lampiran 16 Rata-rata AVE .....                                 | 89 |
| Lampiran 17 <i>Path Coefficient</i> .....                       | 90 |

IR-PERPUSTAKAAN UNIVERSITAS AIRLANGGA

Lampiran 18 *Mediation Analysis Procedure* .....90

**DAFTAR GAMBAR**

Gambar 3.1 Rumus Solvin.....19

Gambar 4.1 Prosentase Pemilihan Perusahaan .....27

Gambar 4.2 Diagram Outer Model Awal .....30

Gambar 4.3 Diagram Outer Model Valid PLS.... .....31