

DAFTAR PUSTAKA

- Alberts, H. C., Hazen, H. D., & Theobald, R. B. (2010). Classroom Incivilities: The Challenge of Interactions between College Students and Instructors in the US. *Journal of Geography in Higher Education*, 34(3), 439-462.
- Agustian. W. (2018). *Hilangnya Sopan Santun Siswa*. Diakses tanggal 24 Oktober 2019 di laman <https://news.okezone.com/read/2018/12/05/65/1987099/hilangnya-sopan-santun-siswa>
- Arikunto, S. (2009). *Prosedur Penelitian Suatu Pendekatan Praktik. Edisi Revisi 6*. Jakarta : Rineka Cipta.
- Aronson, Elliot., et al. (2006). *Social Psychology* (5th ed.). New Jersey: Pearson Education
- Azwar, S. (2011). *Reliabilitas dan Validitas*. Yogyakarta: Pustaka Pelajar.
- Azwar, S. (2015). *Metode Penelitian*. Yogyakarta: Pustaka Pelajar.
- Berger, B. A. (2000). Incivility. *American Journal of Pharmaceutical Education*, 64, 445-450.
- Bjorklund, W. L., & Rehling, D. L. (2009). Student Perceptions of Classroom Incivility. *College Teaching*, 15-18.
- Boice, R. (1996). Classroom incivilities. *Research in Higher Education*, 37, 453-486.
- Bon, G. L. (1896). *The Crowd: A Study of Popular Mind*. Kitchener: Batoche Book.
- Burke, L. A., Karl, K., Peluchette, J., & Evans, W. R. (2014). Student Incivility: A Domain Review. *Journal of Management Education*, 38(2), 160-191.
- Clark, C. (2008). The dance of incivility in nursing education as described by nursing faculty and students. *Advances in Nursing Science*, 31, 37-54.
- Dictionary.com Unabridged. (2012). “Definition of incivility”. Random House Inc. Tersedia pada <http://www.dictionary.com>.
- Diener, E., Lusk, R., DeFour, D., & Flax, a. R. (1980). Deindividuation: Effects of Group Size, Density, Number of Observers, and Group Member Similarity on Self-Consciousness and Disinhibited Behavior. *Journal of Personality and Social Psychology*, 39(3), 449-459.

- Elder, B. R., Seaton, L. P., & Swinney, L. S. (2010). Lost in a crowd: Anonymity and incivility in the accounting classroom. *The Accounting Educators' Journal*, 20(1), 91-107.
- Feldmann, L. J. (2001). Classroom Civility is Another of Our Instructor Responsibilities. *College Teaching*, 49:4, 137-140.
- Harris, J. (2006). Ethical perspectives in information security education. *Issues in Information Systems*, 7(1), 179181.
- Kerlinger, F. N. (1990). Asas-asas Penelitian Behavioral. Yogyakarta: Gadjah Mada University Press.
- Kerlinger, F. N. (2004). Asas-asas Penelitian Behavioral. Yogyakarta: Universitas Gadjah Mada.
- Knepp, K. (2012). Understanding student and faculty incivility in higher education. *Journal of Effective Teaching*, 12(1), 32-45.
- Kuhlenschmidt, S. L., & Layne, L. E. (1999). Strategies for dealing with difficult behavior. *New Directions for Teaching and Learning*, 77, 45-57.
- Lampman, C. (2012). Women Faculty at Risk: U.S. Professors Report on their Experiences with Student Incivility, Bullying, Aggression, and Sexual Attention. *NASPA journal about women in higher education*, 5(2), 184-208.
- Li, Brian. (2010). The Theories of Deindividuation. *Theses*. Claremont McKenna College: CMC Senior Theses
- Lusikoy, W. (1983). *Bimbingan dan Penyuluhan di Perguruan Tinggi*. Jakarta: Gunung Agung.
- McKinne, Michael & Martin, Barbara. (2010). Higher Education Faculty and Student Perceptions of Classroom Incivility. *Journal of College and Character*. 11. 10.2202/1940-1639.1249.
- Morrisette, P. J. (2001). Reducing incivility in the university/college classroom, 5 (4). *IEJLL: International Electronic Journal for Leadership in Learning*, 5.
- Myers, David G. (2014). *Psikologi Sosial* (10th ed.). Jakarta Selatan: Salemba Humanika
- Neuman, W. (2013). *Basics of Social Research: Qualitative and Quantitative Approaches*. Boston: Pearson Education.
- Neuman, L. W. (2014). *Social Research Methods: Qualitative and Quantitative Approaches. Seventh Edition*. Edinburg: Pearson Education Limited.

- Nilson, L. B., & Jackson, N. S. (2004). Combating classroom misconduct (incivility) with Bills of Rights. *Paper presented at the International Consortium for Educational Development*. Ottawa.
- Nordstrom, C. R., Bartels, L. K., & Bucy, J. (2009). Predicting and curbing classroom incivility in higher education. *College Student Journal*, 43, 74-85.
- Nutt, Christina M. (2013). *Stop the Madness! College Faculty and Student Perceptions of Classroom Incivility*. Ed.D. Dissertations.59. Olivet Nazarene University.
- Nworie, J., & Houghton, N. (2008). Good Intentions and Unanticipated Effects: The Unintended Consequences of the Application of Technology in Teaching and Learning Environments. *TechTrends*, 52(5), 52-58.
- Pallant, J. (2011). *SPSS Survival Manual: A Step by Step Guide to Data Analysis Using the SPSS Program (4th Edition)*. Berkshire: Allen & Unwin.
- Perdhana, T. S. (2015). Pengaruh Self Regulated Learning dan Kecedersan Emosi Terhadap Kecemasan Menghadapi Ujian Online pada Mahasiswa Fakultas Psikologi Universitas Airlangga. Tesis. Universitas Airlangga Surabaya.
- Prentice-Dunn, S., & Rogers, R. W. (1982). Effects of public and private self-awareness on deindividuation and aggression. *Journal of Personality and Social Psychology*, 43(3), 503-513
- Reicher, S, R.S., & Postmes, T. (1995). A Social Identity Model of Deindividuation Phenomena. *European Review of Social Psychology* 6 (1)
- Riduwan & Kuncoro. (2011). *Cara Menggunakan dan Memakai Path Analysis (Analisis Jalur)*. Bandung: Alfabeta
- Sarwono, J. (2009). *Statistik itu Mudah: Panduan Lengkap untuk Belajar Komputasi Statistik Menggunakan SPSS 16*. Yogyakarta: Penerbit Universitas Atma Jaya Yogyakarta.
- Sarwono, S. W. (1978). *Perbedaan Antara Pemimpin dan Aktivis dalam Gerakan Protes Mahasiswa* (Cet. 1. ed.). Jakarta: Bulan Bintang.
- Schutt, Russel K. & Nestor, Paul G. (2012). *Research Methods in Psychology Investigating Human Behavior*. London: SAGE Publicatons Ltd
- Sears, D.O., Freedman, J.L., & Peplau, L.A. (1985). Psikologi Sosial. Jakarta: Erlangga.
- Shofuhah, M. (2016). Perilaku Siswa Yang Tidak dikehendaki (off task behavior) dan penanganan konselor di SDIT At-taqwa Surabaya. *Jurnal Bk Unesa*, vol 6, No 2.

- Singer, J. E., Brush, C. A., & Lublin, S. C. (1965). Some aspects of deindividuation: Identification and conformity. *Journal of Experimental Social Psychology*, 1(4), 356-378.
- Siregar, S. (2013). *Metode Penelitian Kuantitatif*. Jakarta: PT Fajar Interpratama Mandiri.
- Sugiyono. (2012). *Metode Penelitian Kuantitatif Kualitatif dan R&D*. Bandung: Alfabeta
- Taylor E, Shelley, Dkk, (2009) *Psikologi Sosial Edisi Kedua Belas*, Jakarta: Kencana.
- Tribunsolo. (2018). *Tersebar di Sosmed Chat WA Mahasiswa Kepada Dosen Ini Dianggap Kurang Sopan*. Diakses tanggal 25 Oktober 2019 di laman <https://solo.tribunnews.com/2018/03/29/tersebar-di-sosmed-chat-wa-mahasiswa-kepada-dosen-ini-dianggap-kurang-sopan?page=all>
- Undang-undang Republik Indonesia No. 12 Tahun 2012. Tentang Pendidikan Tinggi
- Universitas Airlangga. (2010). Pedoman Pendidikan Universitas Airlangga 2010-2011. Surabaya: Pusat Penerbitan dan Percetakan Universitas Airlangga (Airlangga University Press).
- Wicaksono, Ari., & Irwansyah. (2017) Fenomena Deindividuasi dalam Akun Anonim Berita Gosip Selebriti di Media Sosial Instagram. *Profetik Jurnal Komunikasi* 10/2
- Winarno, M. (2013). *Metodologi Penelitian dalam Pendidikan Jasmani (E-book)*. Malang: Universitas Negeri Malang (UM Press).