

A FINAL REPORT
DEALING WITH THE CULTURAL DIFFERENCES
DURING INTERNSHIP AT MALANG TOURIST
INFORMATION CENTER (MTIC)

Presented in partial fulfillment of the requirement for the Diploma Degree in
English Language



By:

Azizah Syafiqoh Az-zahra

Student Number: 151711813004

Major: Business Communication

ENGLISH DIPLOMA PROGRAM
FACULTY OF VOCATIONAL EDUCATION
UNIVERSITAS AIRLANGGA

2020

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Approved to be examined

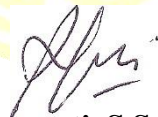
Surabaya, 10th June 2020

Final Report Advisor

Angkita Wasito Kirana, S. Hum., M. Hum.

NIP. 198905202018083201

Coordinator of Study Program



Rina Saraswati, S.S., M.Hum.

NIP. 197805182007012002

ENGLISH DIPLOMA PROGRAM
FACULTY OF VOCATIONAL EDUCATION
2020

This is to certify the final report of

Azizah Syafiqoh Az-zahra

Has met the Final Report requirements of Faculty of Vocational Studies

Universitas Airlangga

Surabaya, 18th June 2020

Board of Examiners

Examiner I



Lutfi Ashar Mauludin, S. Pd., M.A., M.Pd.

NIP. 198810172016033101

Examiner II



Angkita Wasito Kirana, S. Hum., M. Hum.

NIP. 198905202018083201

Manager Malang Information Center



Jon Alif

STATEMENT OF ORIGINALITY

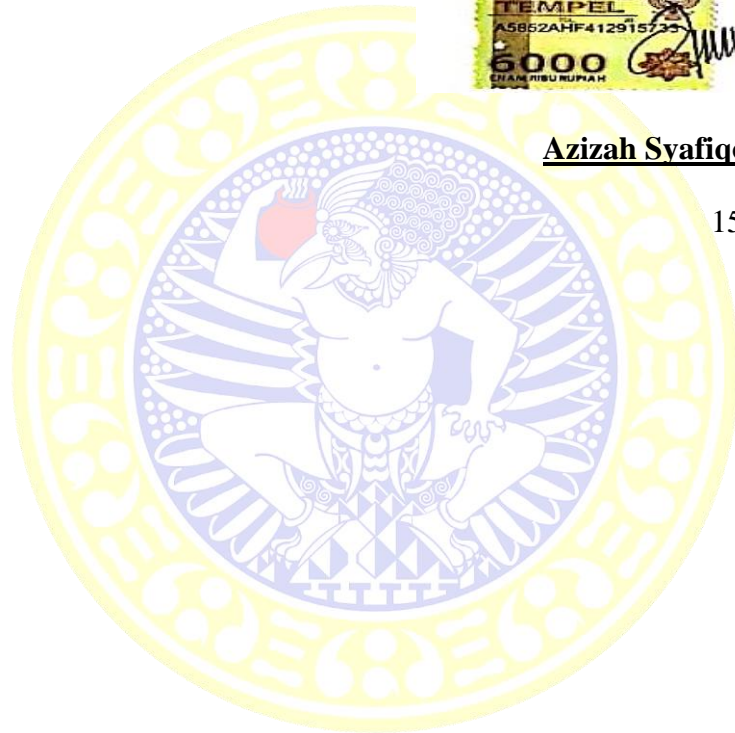
I, Azizah Syafiqoh Az-zahra (151711813004), honestly declare that the final report I wrote does not contain the works or parts of the works of other people, except those cited in the quotation and the references, as a scientific paper should.

Surabaya, 10th June 2020



Azizah Syafiqoh Az-zahra

151711813004



This final report is dedicate for the writer's beloved parents, family
and loved ones

