

## **A FINAL REPORT**

**STRATEGIES OF ENGLISH COMMUNICATION IN GIVING  
INFORMATION AND RESPONDING QUESTION IN GUIDING AT THE 10  
NOVEMBER MUSEUM OF SURABAYA**

**Presented in partial fulfillment of the requirement for the Diploma Degree in  
English Language**



**By**

**Vita Rezeki Andiyan**

**Student Number : 151711813034**

**Major : Business Communication**

**ENGLISH DIPLOMA PROGRAM  
FACULTY VOCATIONAL EDUCATION  
UNIVERSITAS AIRLANGGA**

**2020**

**ADVISORS APPROVAL PAGE**  
**A FINAL REPORT**  
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**Approved to be examined.**

**Surabaya, 03 June 2020**

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**ENGLISH DIPLOMA PROGRAM**  
**FACULTY OF VOCATIONAL EDUCATION**  
**2020**

## EXAMINER APPROVAL'S PAGE

This is to certify the final report of

**Vita Rezeki Andiyan**

Has met the Final Report requirement of Faculty of Vocational Education Universitas  
Airlangga

Surabaya, 18 June 2020.

Board of Examiners

**Examiner I**



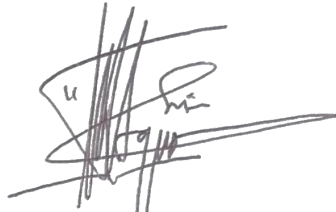
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**Examiner II**



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**MT. Agustiono**

## STATEMENT OF ORIGINALITY

I, Vita Rezeki Andiyan (151711813034), honestly declare that the final report wrote does not contain the works or parts of the works of other people, expect that those cited in the quotation and the references, as a scientific paper should.

Surabaya, 03 June 2020



Vita Rezeki Andiyan  
151711813034

## **DEDICATION PAGE**

ALHAMDULILLAH...I DEDICATE THIS FINAL REPORT TO MY BELOVED  
FAMILY