A FINAL REPORT

PROBLEMS FACED BY INTERN GUIDES AND STRATEGIES USED BY PROFESSIONAL GUIDES AT HPI PRAMBANAN

Presented in partial fulfillment of the requirement for the Diploma Degree in

English Language



By

Aisyah Rida Alfiah

Student Number: 151711813056

Major: English

ENGLISH DIPLOMA PROGRAM

FACULTY OF VOCATIONAL EDUCATION

UNIVERSITAS AIRLANGGA

2020

ii

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Approved to be examined

Surabaya, June 2020

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ENGLISH DIPLOMA PROGRAM FACULTY OF VOCATIONAL EDUCATION 2020

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EXAMINER'S APPROVAL PAGE

This is to certify the final report of

AISYAH RIDA ALFIAH

Has met the final report requirements of Faculty of Vocational Education

Universitas Airlangga

Surabaya, 11th June 2020

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STATEMENT OF ORIGINALITY

I, Aisyah Rida Alfiah (151711813056), honestly declare that the final report I wrote does not contain the works or parts of the works of other people, expect that those cited in the quotation and the references, as a scientific paper should.

Surabaya, June 2020



<u>Aisyah Rida Alfiah</u> 151711813056

This final report is dedicated for my beloved parents and

my loved ones.

v

vi

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I realize that this final report is still far from perfect due to the limitation as a human being. Hence, I hope this final report could be beneficial for others, especially for English Diploma students who accomplish the final report.