

A FINAL REPORT
INTERPRETING PROBLEMS AND METHODS USED BY
TOUR GUIDE IN MALANG TOURIST INFORMATION
CENTER

Presented in partial fulfillment of the requirement for the Diploma Degree in
English Language



By

Imelda Manda

Student Number: 151711813014

Major: English Business Communication

ENGLISH DIPLOMA PROGRAM
FACULTY OF VOCATIONAL EDUCATION
UNIVERSITAS AIRLANGGA

2020

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Approved to be examined.

Surabaya, 10th June 2020

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This is to certify the final report of

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Surabaya, 18th June 2020

Board of Examiners

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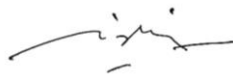
Examiner II



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STATEMENT OF ORIGINALITY

I, Imelda Manda (151711813014), honestly declare that the final report I wrote does not contain the works or parts of the works of other people, except those cited in the quotation and the references, as a scientific paper should.

Surabaya, 10th June 2020



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**I DEDICATE THIS FINAL REPORT TO MY BELOVED
PARENTS, FAMILY AND FRIENDS.**